

Citizen Corps CERT Regional Planning Guidance

Developed for:



Regional Disaster Preparedness Organization

Submitted by

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This document was prepared under a grant from FEMA's Grant Programs Directorate, U.S. Department of Homeland Security. Points of view or opinions expressed in this document are those of the authors and do not necessarily represent the official position or policies of FEMA 's Grant Program Directorate or the U.S. Department of Homeland Security.

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1 Executive Summary

This report provides an analysis of the potential of a regional planning approach to Community Emergency Response Team (CERT; referred to in the report as “CERT teams”) activities in the RDPO region. Information was obtained through research, interviews, workshops, and surveys. General information regarding CERT best practices was gleaned from FEMA standards and CERT training information.

The research was focused on the recommendations made by the Citizen Corps Working Group (CCWG) previous analysis of the issue and related recommendations; however, supplemental and additional information judged relevant has also been included.

The report finds that a regional planning approach has potential for improving the ability of CERT teams to recruit members, train in response skills, obtain advanced training, and other activities that would serve to make CERT more sustainable in the region. The report identifies next steps, potential funding sources, and is generally intended to provide a “road map” to implementation of a regional planning approach to CERT in the region. Some concerns about a regional planning approach exist and have been documented along with potential ways to overcome them.

2 Project Overview

2.1 Purpose

This project is meant to produce a guidance document that will act as a “road map” for establishing benefits to the region’s CERT programs specific to the idea of a regional planning approach. The goal of the project is to identify which parts of the CERT platform are effective for independent teams and which ones would be best applied to collaborative or regionalized structure. The report will detail which areas of CERT programs are problematic for teams, which work well performed individually, and which could benefit from a regional approach

The project will focus on the areas identified by the Citizen Corps Working Group review as needing particular consideration, notably:

- Consistent Training Standards
- Tracking and Deployment/Resource Pooling
- Underserved Rural Areas
- Recognition Events and Competitions
- Community Partnerships
- Shared Liability and Insurance
- Umbrella Non-Profit Status
- Advanced Training
- Credentialing

- Sustainability

2.2 Situation

Currently, CERT is established throughout the region as individual teams, self-managed and organized by volunteers. Each team is deployed by local authorities. Little to no coordination exists between teams and each team must handle all of the administration, training, coordination, recruitment, fundraising, and record keeping on its own. This proves to be onerous for some teams, and may be an obstacle to new teams forming.

Team leaders must also take on some financial risk; without directors and officers insurance, a board member of a non profit can be held personally liable for the actions of his or her team.

2.3 Methodology

The methodology for the project encompassed the following:

2.3.1 Model CERT Program Research Tool

Our team developed a “model CERT program” for the purposes of comparison to the current situation in the region and to assist in identifying areas of improvement. The model was used to develop a Crosswalk Tool to illustrate the areas in which CERT teams are succeeding or struggling.

The “model CERT team” is based upon the FEMA CERT Program Manager Training Course and the DRAFT CERT Program Plan Template from www.fema.gov/cert, with the addition of a few additional items identified by the planning team as having value for this project:

1. The CERT Program has a Sponsor, established leadership and an organization. It has a Program Manager and a structure as necessary to meet its ongoing administrative needs.
2. The CERT Program has established Program Goals and Objectives. They follow the SMART principle in that they are *specific, measurable, achievable, relevant, and time bound*. They are known by CERT Team Members and have been discussed with Community Sponsors and partners. The Goals and Objectives are periodically reviewed and updated as necessary. The capabilities and mission of the CERT are understood by the members.
3. The CERT Program has identified and built relationships with appropriate community partners. The relationship with partners is maintained and the program is continually looking for new potential partners. Outreach messages have been prepared for existing partners as well as promotional strategies for new potential partners for support, contributions, donations and appreciation.
4. The CERT Program has developed Policies, procedures and materials for recruiting new members, as well as for retaining existing members. These include program information,

pre-scripted recruitment messages, FAQ sheets, outreach targets, and a strategy for gaining new ideas from existing members.

5. The CERT Program has administrative policies and procedures that include the following:
 - Recruiting, training, managing, retaining and terminating members
 - Tracking members contact information and keeping it up to date
 - A Program Budget
 - Fiscal policies and procedures to track donations
 - Procedures guiding purchasing and recording costs.
 - Procedures for accounting for and maintaining equipment.
 - An Annual Report is distributed to the Sponsor, membership and others as appropriate

6. The CERT Program has an ongoing training program that includes the following:
 - Recruitment, continuing education training, retention and termination of instructors
 - Identified required training and refresher training courses (HSEEP Compliant)
 - An up to date training and exercise plan, calendar or schedule
 - Policies and procedures for documenting and tracking member training
 - Strategies for sharing training and exercise information with other regional CERT Programs
 - Strategies to identify training opportunities and requirements (HSEEP Compliant)

7. The CERT Program has operational policies and procedures that include the following:
 - Linkages had been developed with appropriate elements of the local response system
 - Callout lists with up to date contact information and emergency contacts
 - Activation procedures and Instructions for members when notified
 - Members have proper clothing and safety equipment for the mission
 - Strategies for communications
 - Policies and procedures for operational safety
 - Policies and procedures for rest, demobilization and debriefing.
 - Strategies for After Action review and Improvement Planning

8. The CERT Program has policies and procedures for resources that include the following:
 - Types of resources have been identified for the team's mission
 - Strategies for locating and managing resources.
 - Funding options and tips for approaching funders.

9. The CERT Program has a mechanism for evaluation, improvement and sustainment. The training and exercise program and schedule are reviewed with Sponsoring agency. Goals and objectives are periodically reviewed and updated. Recruitment and retention of members periodically reviewed. Ways to better maintain, improve and sustain all elements of the program are continually considered.

Using these elements, we conducted data collection (see below) to determine how well the CERT teams in the region meet the FEMA standards. The detailed information gathered is included as an appendix.

2.3.2 Data Collection Methodology

Data was collected using the following process:

1. Identify key CERT program managers and team leaders from a database provided by the program manager. The database was updated to capture the names and jurisdictions of CERT Program Managers and Team Leaders.
2. Identify and list elements of an ideal CERT program using FEMA standards and include elements from the statement of work.
3. Conduct workshops and interviews with CERT Program Managers and Team Leaders in Clatskanie, Beaverton, Clackamas, Portland, Vancouver, and Gladstone. Workshops also included team leaders/members from other CERT programs within the region.
4. Deploy a web-based survey of CERT leadership throughout the region.
5. Develop and populate a crosswalk data analysis tool for use in identifying and capturing key elements that should/should not be included in a regional architecture
6. Analyze data to determine key findings in order to make recommendations for a regional approach.

The in-person effort began in mid-October and was completed in late November. There were some members in CERT management that were not contacted until late in the process, however any new information was included. A copy of the workshop/interview questions was provided to CERT Program Managers and Team Leaders in advance of workshops to allow members to consider the status of each existing program.

A web-based survey was released in late December 2017. and remained open for responses until the end of February 2018. Survey responses are included as Appendix X

As the data collection team was conducting on-site workshops and interviews, a crosswalk tool was developed for data capture. A copy of the Crosswalk tool is included in Appendix X. The Crosswalk tool is intended to identify program similarities and differences for use in determining key findings and recommendations.

Finally, key findings and recommendations from the data gathering effort were incorporated into the CERT Regional Roadmap as actions.

2.4 Summary of Findings

2.4.1 Stakeholder Responses and Analysis

Attitudes towards a regional approach are generally positive, based on survey results. The benefits of a regional approach are evidently apparent, and, properly organized, the region has a good shot at being successful with developing such a program.

Objections were few but were of similar bent: respondents were concerned that larger programs would benefit more from a regional approach than smaller ones, and were concerned over the composition of leadership for such a program. Still, it is recognized throughout the CERT community that issues such as liability insurance and availability of training will be ongoing for individual teams, and that a regional program is needed to overcome these deficiencies.

Many respondents recognized that CERT is meant to benefit the community and that by joining CERT they are committing to serve the community. Few respondents were unwilling to expand their service to include neighboring jurisdictions or contributing to the regional approach. It remains to be seen how many CERT leaders will be willing to contribute time and effort into program development for a regional approach.

In that same vein, a significant number of respondents issued cautions regarding the fact that CERT is a volunteer program with restrictions on volunteer time. This issue, again, brings up the relative inevitability of a Portland-based regional program, given the resources available in the Metro region.

2.4.1.1 Summary and Analysis of Responses

(See table on next page)

Category	Survey Response Summary	Analysis	Recommendations
Consistent CERT training standards	<ul style="list-style-type: none"> 76% indicated they felt having regional components to training would have a positive benefit Respondents overwhelmingly mentioned a lack of current training and certification as a concern. Several identified a problem with out-of-date certifications and training being an issue in their local groups. These respondents favor a more standardized approach. 	The overwhelming interest in help with training issues indicates that training is a solid position for a regional effort. A key factor in the success of the regional approach will be the perceived benefit for teams in the first few years after launch of a regional program. As teams recognize the benefits of a regional approach without experiencing an increase in bureaucracy, they will come to support additional regional capabilities.	<p>While CERT as a program already has consistent training standards, the positive response to this question likely reflects on teams' desire to have a better tracking system for training, and ease of refreshers. Recommendations include:</p> <ul style="list-style-type: none"> Using web-based training tracking system Providing regular trainings open to all teams Provide semi-annual refresher training with updated membership cards
Advanced Training	76% of respondents felt that advanced training opportunities would benefit from a regional CERT organization	The high positive response to this question is likely indicative of the need for advanced training in general. It is likely unclear how a regional organization can help.	Advanced training opportunities should be one of the core/initial actions of a regional organization.
Shared web-based tracking and deployment system	47% of the respondents to this question felt a regional CERT organization would be of benefit in this regard.	While web-based tracking and deployment is a current best practice in volunteer management, its use was met with some skepticism in the CERT community for a variety of	<ul style="list-style-type: none"> Purchase and deploy a web-based deployment system such as "D4H" which is being widely used in the volunteer emergency services world.

		reasons.	Demonstrating the ease of use of this software might help ease the resistance to the idea.
Resource pooling	46% of the respondents to this question indicated that resource pooling could be of benefit; however, there was a larger concern that more populated and more active regions would be unlikely to “borrow” equipment.	The low level of interest in this regional component is likely reflective of the idea that smaller teams would need to “take” more than they give in this regard, as they are not as well-equipped as other teams. Still, this is not insurmountable.	<ul style="list-style-type: none"> • Develop a resource pooling mechanism that emphasizes functionality and equity. • D4H or other web-based tracking system may already have this capability. • Communications equipment is the best candidate for this type of sharing. A regional organization could readily purchase, deploy, maintain, and distribute communications equipment and other needed gear. • A regional organization could design a standardized list of CERT gear that each team should have, and seek to assist in providing that gear. Equipping all teams to a standardized level will

			<p>lead to a more organized system for obtaining more gear, facilitating equity amongst teams, and ensuring sustainability and promoting successful deployments.</p> <ul style="list-style-type: none"> • A standardized level of equipment will also help deploying agencies understand what to expect when a CERT teams arrive, and will be able to integrate CERT into a larger response effort more readily.
<p>Promotion of CERT programming in underserved rural areas</p>	<p>Only a few respondents – 35% - felt that rural areas were underserved. A number of respondents shared concerns that larger metropolitan areas would receive more resources under a regional organization (and a few reported that this was already the case). Note: this question received fewer responses than others; some respondents skipped it.</p>	<p>The opinions about this issue seem to indicate that this capability is unpopular; however it is instead an indicator of how little CERT involvement exists in more rural areas. Bear in mind that only existing CERT teams were surveyed for this project. If rural areas desire a CERT team, the methodology would not have captured that information. As CERT is by nature an urban-focused program, it is reasonable to assume that underrepresentation is likely for</p>	<p>As a regional organization is developed, create a rural outreach component by which contact is made with rural communities to promote CERT as a disaster preparedness tool.</p>

		rural areas. An “if you build it” approach might be apropos for this issue.	
Regional recognition events and competitions	41% of respondents indicated that a regional approach would be of a benefit to this regard	While the response to this question wasn’t overwhelming, it is most likely that the ability of a regional organization to be of help for recognition events is not clear.	
Shared liability insurance	52% of respondents felt that this challenge would improve with a regional organization.	The low level of interest in this question was a surprise. In the interview phase, shared liability insurance was a major concern. It’s unclear why the responses were so different in the initial interviews versus the online survey. Still, this is a way in which a regional approach can help in a tangible way.	Shared liability insurance (via an umbrella 501(c)3) is one of the most substantial benefits of a regionalized system. A white paper regarding how to obtain liability insurance for such an organization is provided as an annex.
Shared injury insurance	N/A	This question was not asked in a survey.	Shared injury insurance is a complex topic as on-duty injuries are a worker’s compensation issue. As the study area crosses state lines, it may not be possible to implement shared injury insurance without purchasing group health insurance for CERT volunteers. <ul style="list-style-type: none"> • Recommendation: Seek a

			<p>regulatory solution via lawmaking mechanisms in both states; ensure that volunteers are covered for on-duty injuries via regulatory tools</p> <ul style="list-style-type: none"> • Purchasing group health insurance is also an option but may not be financially viable.
Umbrella 501(c)3	<p>Only a few responded to this question, and 29% of those felt an umbrella organization would be of benefit.</p>	<p>It is likely unclear to respondents how this might benefit their own teams. This is likely an educational issue; teams might need to know more about how this would be a benefit.</p>	<ul style="list-style-type: none"> • Creating a foundation non-profit on a regional basis provides the mechanism for many of the major regional activities. This should be the first step in a regional approach. • Some teams may opt to not participate (join) a regional 501(c)3 but this should not be a deterrent to the CCWG. • Effort should be made to allow participation from all teams. Lack of resources should not prevent a team from being able to participate in the regional

			organization.
Lateral transfers and vetting of volunteers between CERT programs	<p>81% indicated willingness to work with volunteers outside of home area, though some concerns were expressed.</p> <p>Common concerns:</p> <ul style="list-style-type: none"> • Lack of a consistent, universal, or common training and credentialing process • Outdated credentials and/or certification • CERT should be standardized to create a “deployable” CERT volunteer with standard and current equipment and training • Liability insurance • Primary focus should be on being available for home region. 	*renew all credentials at same time/same month	It is likely that implementation of training standards and regular opportunities for training courses and refreshers will go a long way towards resolving the concerns expressed about this issue. Teams who can readily verify a potential volunteer’s qualifications are likely willing to integrate other volunteers into their efforts.
Shared track of advanced training	N/A	N/A	Advanced training should be a component of the regional training calendar referenced in “recommendations.”
Community Partnerships	Respondents indicated that this is an area in which their team struggles to meet expectations.	This component likely suffers from a lack of time on the part of volunteers. Making agency contacts and maintaining them is	A regional program could assist with this by holding “meet and greet” and similar net working events. The

		time consuming and difficult, and requires time off during business hours to make said connections.	regional organization could also do some of the work of establishing contacts and keeping them up to date on CERT happenings.
Sustainability	There were no specific questions on the survey relating to sustainability because this category is so completely encompassed by all the other categories (see analysis).	<p>Sustainability for volunteer programs is usually tied to recruitment and training as well as deployment. If teams are not utilized regularly, the motivation to belong to the team can wane if the team is not used. Lack of access to training can also interfere with a team's ability to attract new members and keep them.</p> <p>Lack of access to liability insurance negatively effects sustainability of CERT programs because leaders feel vulnerable to financial claims and have no legal protections for them.</p>	<p>This is the overarching goal of a regional approach – to develop a sustainable program that is able to provide disaster relief when needed. It is recommended to use the need for sustainability as one of the missions of the regional organization. Sustainability ties into all of the other categories. Key factors of sustainability are funding, regular training, recognition, and deployment. See “ recommendations” section for more information.</p>

2.4.2 Cautions

There were some legitimate concerns expressed by respondents regarding the potential effects of a regional plan. These concerns are summarized into the following categories and brief recommendations:

Equity: Proceeding with program development should occur with attention to the potential pitfalls that a regional approach can present. Notably, the power dynamic of a regional approach should be consistently monitored. It is a concern across the board that one agency (usually referred to as “Portland”) will possess all the power, funding, and decision making capability in such a system. Though “Portland” itself has expressed that it is just as concerned about this as others are, it is only natural that the organization with the most abundant resources will likely have a bigger hand in program management in perpetuity. Managing this issue with careful attention to equity and parity throughout the program can help mitigate this potential pitfall.

Power Dynamic/Leadership: Diverse leadership is an issue in several of the case studies of other regional organizations. Due to the large time commitment, there are usually only a few people with both the available time and the willingness to devote it to volunteer pursuits. Those few people end up being the default leaders of the effort, and their attitudes determine the direction of the program. Personal biases can be a problem if the same people are in positions of leadership and power for a very long time, particularly in volunteer organizations where few have the time to take on the leadership role.

Additional Burden on Volunteers – CERT is by definition a volunteer program. The administrative burden of creating well-run and properly organized programs and systems is a consistent obstacle to volunteer organizations. The increasing need for fundraising is another substantial obstacle – fundraising is very time consuming and any time dedicated to it takes away from time spend on the mission of the organization. Still, it is unrealistic to make extreme demands on volunteers’ time. Regardless of that, expect pushback when making decisions that affect volunteer organizations. Care must be taken to ensure that the program provides SUPPORT to CERT programs rather than dictating actions.

3 Recommendations

The positive potential of a regional approach is apparent to existing teams, but some have cautions or concerns. However, most of the concerns fall into the same categories, and are manageable with proper planning.

The aspects of CERT that are recognized as having the most potential for benefitting from a regional approach are:

- Training
- Group liability insurance
- Umbrella 501(c)3

Common concerns about regional planning were:

- Increased administrative burden on teams
- Concern that one jurisdiction would end up with all the power/influence over regional actions/funding
- Lack of standardization (for instance, in training and documentation) creates potential for conflict
- “Volunteer time” fatigue

Overall, the greatest challenges faced by respondents were in the areas of deployment, training, and certification. The majority who identified these issues as primary concerns also felt that a regional CERT could be an improvement in these areas, so long as training and credentialing were standardized, liability was centralized, and resources were fairly distributed. The recommendations in the following sections are meant to accommodate and reflect these findings. More detailed information about the information gathered from interviews and surveys is found in the Appendices.

3.1 General Recommendations

- Ensure that a regional effort adheres to guiding principles that drive its mission and actions. The data show that, despite general positivity towards the idea, there is significant wariness amongst CERT leadership in the region regarding the effects of a regional system. In response to these concerns, the following guiding principles are recommended:
 - Commitment to support of existing CERT teams and the development of new ones
 - Ensuring that the administrative burden on existing CERT teams is lessened, not increased
 - Commitment to allowing local CERT programs to manage the regional program’s mission and direction, not the other way around – allow a lot of input and program direction
- Address the “big three” first, regionally (training, funding/centralized 501(c)3, shared liability insurance) to ensure that the most common concerns are addressed
- Roll out other aspects of a regional plan slowly and comprehensively (complete rollout of new aspect before adding another if possible)

- d) Ensure that resources are distributed fairly and all teams have input into the process and results
- e) Allow for flexibility as is necessary for volunteer organizations
 - Sometimes this means moving more slowly than is ideal to accommodate volunteer turnover and volunteers' busy lives
- f) Guard against the "squeaky wheel" effect
 - Do not let the most prominent or obvious leaders necessarily dominate the process
 - Perform sufficient outreach and assessment to allow input from all parties.
- g) Teams were very receptive to the idea of a regional training calendar. This is a recommended action.
- h) Communications was another category frequently referenced by respondents. A program to help teams obtain and maintain standardized radio equipment would be a well-received aspect of a regional plan.
- i) Ensure that all teams in the region are able to participate in the regional model. Ensure that no requirements exist for regional participation that would exclude teams for anything but substantial reasons.

3.2 Category-Based Recommendations

These recommendations are based on the prospects for regional planning previously identified by the CCWG. Crossover between categories has been identified when it exists to align recommendations with cost- and effort –effective solutions that address more than one category.

3.2.1 Consistent Standards

The need for consistent standards was a common refrain in our data gathering. As the CERT curriculum itself is already standardized, we deduced that the commentary on this topic is more aligned with the idea of "consistent documentation." The concept of consistent standards was presented as a potential tie-in with "sharing" personnel – allowing personnel from teams to volunteer with other teams when it makes sense to do so. Teams were generally open to "sharing" people, but were concerned about whether it was possible to verify documentation of training and "typing." Without some sort of consistent documentation showing each person's qualifications, it would be difficult for teams to verify outside volunteers.

This category also encompasses the category of "lateral transfers," as consistent documentation is needed in that case as well.

Recommendation

- Develop regional database of personnel along with training status; issue membership cards to all volunteers at the same time
- Membership cards should have training expiration date
- Card must be surrendered if member leaves CERT
- Reach out to teams to issue reminders about upcoming refreshers (see: Training)
- This is a time consuming task that requires an organized process and planning; it's a good candidate for regional planning

3.2.2 Resource Pooling

Teams were generally willing to “share” personnel and to volunteer with other teams when needed, but concerns were expressed regarding proper documentation of qualifications as well as tracking of personnel. This category ties in with “consistent standards” and has some components in common with “web-based tracking and deployment.”

There was also some interest in sharing equipment, which is an avenue that could be explored should it prove to have benefit. This may be difficult as the teams are spread out, but perhaps neighboring teams could share certain

Recommendation:

- Develop program for typing of personnel and consistent standards and documentation that will allow teams to integrate other volunteers when possible.
- Explore the possibility of sharing equipment

3.2.3 Web-Based Tracking and Deployment

Web-based programs exist that can help manage emergency response teams, but they must be evaluated for potential for this particular application. For instance, D4H, a popular alternative, has been contacted and has expressed no interest in developing a multi-team function. This may indicate that software development is a potential part of this category, which may be onerous and expensive to develop.

It is important to recognize that web-based applications, even if they already exist, do require up-front effort and lead time, and require an administrator to do regular maintenance. If this were coupled with a training database there is potential for some benefit; however, there are sufficient obstacles to this idea that it is worthwhile to proceed with caution.

Recommendations:

- Seek a web-based solution that handles deployment and training issues

- Program must be applicable to multiple teams and allow for individual teams to have access/control while giving regional administrator overall access
- Web based programs can work well as long as they are “kept up” and maintained. Ensure that this is achievable before launching.

3.2.4 Addressing Underserved Rural Communities

This category was not well understood in our survey efforts. Most respondents indicated they did not feel this was an issue. However, with further analysis we concluded that respondents didn’t feel it was an issue because the scope of this project was limited to existing CERT teams. The survey wouldn’t capture underserved communities.

It is important to note that “underserved” refers to the level of regional support the teams have, not the individual capabilities of the teams. It was observed that rural areas sometimes have highly skilled and capable teams that are not necessarily CERT (but sometimes are). Including these teams in the regional planning approach is vital.

CERT is, by design, an urban-based program and would require adaptation to be used most effectively in rural areas.

Recommendations:

- Create rural outreach component to regional organization to identify and include any existing teams, whether CERT or related emergency response volunteers
- Develop rural curriculum including such issues as animals/livestock in disasters, alert and warning, etc. (There is great potential to help rural communities in preparedness, and even the possibility for ground-breaking developments in CERT-style organizations)
- Local leaders need to be identified and cultivated
- Ensure that rural teams are treated equitably in a regionalized system

3.2.5 Shared Track of Advanced Training

Advanced training is very difficult for CERT teams to maintain, because just providing and maintaining the basic level of training as new recruits come and old ones go is onerous enough. Few teams have an advanced training program.

Recommendation:

- The following category, “recognition events and competitions,” is aligned with this one in that regional events can provide and promote advanced training.
- As a part of the regional program, develop a regional training calendar so teams can access training opportunities outside of ones provided by their own teams.

3.2.6 Recognition Events and Competitions

Respondents were enthusiastic about the benefits of recognition events such as the CERT Olympics. It is easy to see that such events encourage collaboration, networking, and training, and provide a boost of enthusiasm for volunteers. Competitions can be used as recruiting tools to improve sustainability. Event planning can even be used as an opportunity for volunteers to practice ICS. These types of events are an excellent candidate for a regional approach. This category is cross-referenced with the Training category.

Recommendations:

A regional organization could take on the administrative burden of planning for annual CERT Olympics:

- Ensure it is a yearly event; will help with sustainability
- Invite deploying agencies, funding agencies, etc.
- Opportunity to fundraise, network, collaborate, recruit
- Provide the opportunity for volunteers to participate in planning as part of an ICS planning organization; take advantage of the good opportunity for training

3.2.7 Community Partnerships

Building effective partnerships is a part of volunteering that can be onerous. Relationship building is time consuming, especially for volunteers who usually have full time jobs outside of emergency services. The problem is exacerbated by turnover – whether on the part of agencies or CERT teams – incoming personnel sometimes have to start all over identifying the needed contacts. A regional plan could help by keeping a database of contacts and by having a system to keep changing CERT rosters updated on useful local contacts.

Recommendations:

- Create a standardized list of potential contacts as a guideline
- Create a specific database of contacts for individual teams
- Assist teams in making contact when they have trouble
- This will require significant relationship building on the front end of the regional organization itself unless this information already exists; it is recommended for rollout in two years after inception for this reason

3.2.8 Umbrella Non-Profit

Enacting a regional non-profit can solve many of the issues raised by CCWG in their original list of prospects. A non-profit can readily fund-raise and organize in ways that would be out of reach to individual teams. Done appropriately, this could lift a lot of burden off of individual teams and allow them to focus more on training and recruitment.

The key to success will be equitable distribution of the fruits of regional efforts.

Recommendations:

- Utilize available funding to form regional non-profit to address the “big three”
 - Funding
 - Training
 - Shared liability insurance (see below)
 - Once the “big three” are in place, utilize the regional organization to address other categories

3.2.9 Shared Insurance

Two aspects of this category were considered based on the information collected from teams: shared liability and directors and officers insurance. It may not be well understood that these are two separate issues entirely.

Shared liability insurance is a more straightforward matter and is tied to the idea of an “umbrella” 501(c)3. A white paper on this issue is included as an appendix to this plan. Shared medical insurance is a more complex endeavor that is out of scope of this project, but the basics are covered here for informative purposes.

Liability insurance was one of the major concerns indicated by CERT teams. Board members and team leaders are personally vulnerable to liability from negligent actions by team members. This is a significant barrier to CERT throughout the region.

Shared medical insurance is sold in a manner similar to how it is sold to employers. A CERT regional organization would essentially have to become an “employer” and administer a group plan. The implications of this, given that the region crosses state lines, are complex and should be explained fully by a qualified insurance agent or insurance company representative. A precedent for this type of provision of health insurance exists, but only via very large and well-funded volunteer programs such as the Peace Corps.

Recommendations:

An umbrella non-profit can provide a mechanism to shared liability insurance that covers all teams. The recommendation is to take on this aspect of a regional approach first, but do it systematically. A reasonable approach would be to conduct a feasibility study on the financial implications of this idea, then develop a strategic plan to roll out this feature if desired.

It is not recommended to pursue providing group medical insurance due to the significant financial investment, need for extensive administrative action, and the unknown implications this type of endeavor.

3.2.10 Sustainability

Sustainability is more than just a category for regional planning; it is the very reason that a regional approach could be beneficial. It is difficult for volunteer programs to be sustainable if they are unable to manage the burdens of fund raising, recruitment, and training, and other components of emergency service volunteering. The entire purpose of a regional approach is to improve sustainability, and the proposed “first steps” reflects this.

Recommendation:

Address the “big three” (see General Recommendations) and continue building a regional planning approach that eases the burden from teams and allows them to focus on recruitment and deploying on missions. Making volunteering more productive (and even fun) can do wonders for the sustainability of a volunteer program.

3.3 Other Topics

While the focus of the project was on CCWG-identified categories, but in the course of the project, other innovations and ideas were presented, and are included here for informative purposes.

3.3.1 Drone Licensing

A question was raised regarding whether a regional approach could benefit teams who seek to use drones in their work; whether drone licensing could be regional. The brief answer is that it cannot. FAA drone pilot licenses are individual to the pilot and cannot be assigned to a team or other entity. A drone pilot moving to a new team would bring his or her license with them.

However, a regional approach could help in this regard, and may fall under the “resource pooling” category. Applying a regional approach could ease the burden of finding drone pilots for each individual team.

Recommendations:

- Drone pilots involved with CERT could make themselves available to other teams when needed, using a regional database of drone pilots.
- CERT teams in the region who wish to participate in a regional planning approach could enact a special membership for drone pilots, exempting them from “normal” attendance requirements and allowing their attendance at their home CERT to substitute. Their qualifications via their home CERT could enable them to be members of other teams for the purpose of providing drone pilot services.

3.3.2 Social Media

Managing social media is inherent in emergency response efforts and could be leveraged to benefit CERT. While managing social media accounts can be onerous during an emergency response, perhaps a regional approach could help. There are infinite options for doing this.

Recommendation:

- Explore avenues for a regional approach to promoting CERT recruiting, response updates, and other CERT activities via social media.
- Assist teams with managing social media accounts if desired

3.3.3 Funding

Funding is a significant concern because of the intricacies of a regional approach. It may seem straightforward to develop a regional funding mechanism and then distribute the funds to teams, and it may prove to be the most advantageous method. However, regional administrators must be aware that seeking funding for a regional planning program has the potential to reduce available funding to individual teams, especially those that opt to not participate in a regional approach.

Funding sources for CERT are traditionally a mix of Federal pass-down funds, which are allotted to and administered by individual states to sponsoring agencies, and fund-raising efforts by individual teams. Pass-down funds are rarely sufficient to buy equipment and are usually intended to cover the initial 20-hour training program. Teams are then left to their own devices for grants and fund raising, which can be onerous and drastically reduce the time teams have to train for actual responses.

A regional approach could readily alleviate this issue by taking on the fundraising aspect. It is the distribution of funds that must be meticulously planned to ensure equity and fairness.

Recommendations:

- During implementation, create a funding working group involving CERT leaders in the region to assess the funding picture and develop a strategic plan for a regional approach to funding.
- Establish a close working relationship with both State governments to ensure that CERT grant opportunities are not missed.
- Allow individual teams to fundraise as much or little as they choose with no impact on the funding they receive from a regional approach.
- Create a strategic plan for use of funding for needed equipment and training.
- Fund regional training events to take some of the burden off individual teams.

3.4 Implementation

While implementation itself is not a function of this report, the following information is included to provide guidance on next steps and a logical course of action to enact implementation. If developed, the Strategic Plan referenced in Goal I may ultimately conclude that a different path to implementation is more advantageous. The next goals and objectives provided below are meant to act as suggestions and guidance.

I. Goal: Develop a Strategic Plan for implementation involving members of CERT and regional administrators

- Objective I.1: By the end of 2019, or FY2019 if desired, have a Strategic Plan in place for implementation of a regional approach to CERT, encompassing the CCWG categories and considering the additional information and categories provided in this report. The Strategic Plan should include a financial assessment and selection of funding sources for the Objectives II.1, II.2, and II.3. The plan should be updated every three to five years or as needed.

II. Goal: Implement the “big three” – Funding, regional training opportunities, and shared liability insurance via an umbrella non-profit organization.

- Objective II.1: By December 2018, create bylaws and Articles of Organization for a regional program, and elect a Board of Directors
- Objective II.2: Seek liability and Director’s and Officers insurance concurrent with the formation of a regional organization.
- Objective II.3: By June 2019, apply for non-profit status for a regional organization via the Internal Revenue Service

III. Goal: Enact fund raising via the tax-exempt regional organization and distribute funds according to the Strategic Plan developed in 2019.

- Objective III.1: Develop a funding section to the regional organization that handles grant applications and other funding opportunities
- Objective III.2: Develop regional fundraising programs specific to CERT in the RDPO region, inviting CERT teams to participate for purposes of recruitment and training.

IV. Goal: Continue to roll out regional approaches to the CCWG-identified categories where recommenced.

- Objective IV.1: Develop regional approaches to the remaining CCWG-identified categories in the following order in a time frame specified in the Strategic Plan:

1. Consistent Standards and Documentation
2. Community Partnerships
3. Addressing Underserved Rural Communities
4. Recognition Events and Competitions
5. Resource Pooling

6. Shared Track of Advanced Training
7. Drone Licensing
8. Social Media Management
9. Web-Based Tracking and Deployment

4 Conclusion

A regional approach to CERT has a reasonable chance of being beneficial and successful, given the generally favorable attitude towards the idea, the momentum gained from this project, and the inherent desire of people to serve their communities in times of disaster. The information presented in this report provides a launching point for a regional planning approach and should serve as a reference as the project moves forward to more information gathering and planning.

However, this report and its information is not a substitute for substantial involvement from local and regional CERT members and leaders. Any regional approach needs buy-in from already-established CERT programs to be successful, and their preferences should be weighted accordingly.

Annexes

- A. Notes from meetings and workshops
- B. Survey results

ANNEX A

Workshop Notes

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: CRESA - Oct 25 1:00 AM (Eric Frank, Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. Charges \$30 for new members to fund background checks, etc. 2. Does not solicit donations 3. Developed a CERT Council – modeled Portland NET 4. Gets HS funds, UASI, not donations
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. Has a strong cadre of trainers 2. 5 classes per year 3. Sharing instructors is good idea 4. 4. Need to ensure standardized training
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Still developing concept of operations 2. Responding CERT would attach to public agency responders 3. Uses State Mission number for WA state coverage (Good Program)
4	<p>Forming New Teams</p>	<ol style="list-style-type: none"> 1. Existing system is all right

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

5	Membership <ul style="list-style-type: none"> • Recruiting, training, managing, retaining and terminating members 	<ol style="list-style-type: none"> 1. They share the media market with Portland 2. Coordinate efforts for consistency
6	Central Point for sharing Regional Resources for Callouts/Missions	<ol style="list-style-type: none"> 1. Current EM system works – not a regional issue
7	Equipment and Resources <ul style="list-style-type: none"> • Identifying resource types • Strategies for managing resources. • Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> 1. Still developing the program 2. Tracking equipment could be shared regionally
8	Communications <ul style="list-style-type: none"> • Regional CERT Communications Plan 	<ol style="list-style-type: none"> 1. Still developing system 2. Connected to ARES 3. Does not issue radios 4. Regional plan of who uses what could be helpful
9	Administration <ul style="list-style-type: none"> • Tracking members contact information and keeping it up to date • Procedures for accounting for and maintaining equipment. • An Annual Report 	<ol style="list-style-type: none"> 1. Database of emergency workers is renewed every 3 years
10	Sharing CERT policies/procedures	<ol style="list-style-type: none"> 1. Works already through the CCWG
11	Reciprocity for members <ul style="list-style-type: none"> • Recognizing qualifications from others • Standardizing qualifications • Developing standard requests 	<ol style="list-style-type: none"> 1. Good sharing through events such as CERT Olympics and CERT Summit 2. Consistency in Background checks could be a regional issue 3. Would consider other alternatives like Government Security Clearances
12	Sharing info on sponsors and partners	<ol style="list-style-type: none"> 1. They can be part of Kitsap County 501 (c) 3 for donations

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

13	Sharing mechanisms for evaluation, improvement and sustainment	1. Currently works through CCWG
14	Other	1. Knowing where CERT people are during an emergency could be a regional issue. (Portland CERT member who works in Vancouver during the day.)

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: Gladstone/Hoodland - Oct 25 8:30AM (Cris Crislip (Hoodland), Colin Black (Gladstone), Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. Hoodland does NO fundraising 2. Liability is an issue 3. Gladstone does NO fundraising 4. Gladstone got 10K as startup money 5. City of Gladstone has insurance for volunteers. Colin will send
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. Gladstone and Hoodland members – hard to keep interest. 2. Hoodland – members have to have 50% participation 3. Work together in Clackamas CO. on training. 4. County had CERT Summit – good get together. 5. Does monthly training through Target Solutions 6. Sponsor agency conferences would be good
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Gladstone is developing- has never responded 2. Keep team leaders only in any regional database.
4	<p>Forming New Teams</p>	<ol style="list-style-type: none"> 1. No guidance from state level

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

5	<p>Membership</p> <ul style="list-style-type: none"> Recruiting, training, managing, retaining and terminating members 	1. Each has their own procedures
6	<p>Central Point for sharing Regional Resources for Callouts/Missions</p>	1. Need a statewide method for sharing information
7	<p>Equipment and Resources</p> <ul style="list-style-type: none"> Identifying resource types Strategies for managing resources. Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> Hoodland has a trailer Sharing equipment could be a regional issue Support from Clackamas FD #1
8	<p>Communications</p> <ul style="list-style-type: none"> Regional CERT Communications Plan 	1. Support a plan to ID what CERTs use what frequencies
9	<p>Administration</p> <ul style="list-style-type: none"> Tracking members contact information and keeping it up to date Procedures for accounting for and maintaining equipment. An Annual Report 	<ol style="list-style-type: none"> A Regional Database for Sponsor Reps and Team Coordinators Teams should take care of member database (Privacy Issues)
10	<p>Sharing CERT policies/procedures</p>	1. Develop regional clearinghouse of good ideas – <i>Keep it simple</i>
11	<p>Reciprocity for members</p> <ul style="list-style-type: none"> Recognizing qualifications from others Standardizing qualifications Developing standard requests 	<ol style="list-style-type: none"> Looking for other means for background Checks Each sponsor agency should set standards.
12	<p>Sharing info on sponsors and partners</p>	1. Not a regional issue

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

13	Sharing mechanisms for evaluation, improvement and sustainment	1. Regional sharing is good. Clackamas Co already does this
14	Other	1. Develop partnerships with other entities, such as 4X4, radio clubs, etc.

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: Clackamas Co - Oct 25 6:00 PM (Nancy Wilmes, Greg Wenneson, Greg Ramirez, Linda Hedges, Shandi Walter. Kevin Fox, Jack Tanz, Julie Tanz, David Espinosa, Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. Teams do their own grants 2. Solicit from Foundations also 3. Regional consideration – Common operating picture of capital equipment 4. There would be regional issues with accountability, annual reports, grants and budgets 5. The have their own 501 (c) 3
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. They had several “prolific instructors” 2. Seeking funds for TTT and CERT Program Managers 3. Need a database of what instructors are available 4. There is a Regional CERT Website 5. State site is felt to be dormant 6. A new generation of leaders and instructors needs to be developed
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Major issue is liability indemnification, medical insurance and background checks. 2. Many small cities refuse to do it 3. G. Ramirez, County Coordinator is looking into options 4. Possible insurance pooling? 5. Need to know what is available 6. Several teams are not responding until this is solved. 7. City of Milwaukie does cover CERT
4	<p>Forming New Teams</p>	<ol style="list-style-type: none"> 1. Not seen as a regional issue

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

5	Membership <ul style="list-style-type: none"> Recruiting, training, managing, retaining and terminating members 	<ol style="list-style-type: none"> 25% turnover each year Relates to lack on insurance and background checks Renewing some skills on line could be a regional issue
6	Central Point for sharing Regional Resources for Callouts/Missions	<ol style="list-style-type: none"> Teams can work among themselves In a disaster, normal EM system through the County would work
7	Equipment and Resources <ul style="list-style-type: none"> Identifying resource types Strategies for managing resources. Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> Life cycle support for equipment would be a regional issue Sharing equipment, moving it, repairing it, insuring it Sharing through region would be a nightmare Posting a list of potential donors would be good
8	Communications <ul style="list-style-type: none"> Regional CERT Communications Plan 	<ol style="list-style-type: none"> They use e-mail, texting, amateur radio and cell phones They have developed some communications plans Kevin Scot will send (Since received) Regional plan of who has what is seen as a good idea
9	Administration <ul style="list-style-type: none"> Tracking members contact information and keeping it up to date Procedures for accounting for and maintaining equipment. An Annual Report 	<ol style="list-style-type: none"> Keep it local, Keep it Simple Region can keep track of teams and Sponsor representatives Sponsors can keep track of individual team contacts Team Coordinators can keep track of individual members Privacy issues
10	Sharing CERT policies/procedures	<ol style="list-style-type: none"> They are doing this already among themselves
11	Reciprocity for members <ul style="list-style-type: none"> Recognizing qualifications from others Standardizing qualifications Developing standard requests 	<ol style="list-style-type: none"> Could there be on line tests for verification? Call a team and ask if one of their members wants to transfer
12	Sharing info on sponsors and partners	<ol style="list-style-type: none"> A regional clearing house could be helpful

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

13	Sharing mechanisms for evaluation, improvement and sustainment	<ol style="list-style-type: none">1. They are willing to share outside of their county2. Conferences and events to get together would help strengthen teams, recruiting, etc.
14	Other	<ol style="list-style-type: none">1. Need a regional yearly CERT calendar of activities2. Have more contact from the CCWG with local teams

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: Portland BEM - Oct 25 2:00 PM (Jeremy Van Keuren, Eric Einspruch (Phone), Allen Hansen, Jeff Rook, Jason Holmgren, Chip Dryden (phone) Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. Joint funding for grants, facilities, training and equipment could be on a regional approach, but more information is needed 2. CCWG recommendation to strengthen the CERT process, need info on when and what will be required 3. Regional support to equipment maintenance cycle
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. Portland willing to pay instructors a reasonable hourly rate of stipend 2. Need a standard process to train trainers 3. Some use independent study to save time 4. Regional pool of trainers would be good 5. Some customize course material – does it create issues of standardization 6. TTT programs are offered. 7. Backfill and OT costs can be a problem 8. Regional training calendar 9. Standardize Trainer resources (slides, handouts, etc.) 10. Offer training through RDPO contact lists
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Some use electronic mass notification, no obligation to respond 2. Colleges have higher turnover than others due to graduation 3. Need to standardize an informal method of lessons learned. 4. Keep it Simple 5. Portland- people are not indemnified if not properly equipped 6. Portland provides indemnification but not medical coverage. On their own. 7. Different teams do different missions. Document what teams do (i.e. monitor downed power lines to free FFs, cooling stations, perimeter control, etc.)

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

4	Forming New Teams	<ol style="list-style-type: none"> 1. Need more acceptance of mobile people 2. Looking for diversity 3. Make it interesting to young people
5	Membership <ul style="list-style-type: none"> • Recruiting, training, managing, retaining and terminating members 	<ol style="list-style-type: none"> 1. Share recruitment strategies
6	Central Point for sharing Regional Resources for Callouts/Missions	<ol style="list-style-type: none"> 1. Not a regional issue, current system works
7	Equipment and Resources <ul style="list-style-type: none"> • Identifying resource types • Strategies for managing resources. • Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> 1. Type people not teams 2. Portland has good model with CERT task books 3. There is a tradeoff between more bureaucracy and problem solving 4. Consider regional approach in sharing this information 5. Portland has an umbrella 501(c)3 others can use.
8	Communications <ul style="list-style-type: none"> • Regional CERT Communications Plan 	<ol style="list-style-type: none"> 1. Regional approach to which CERTs use what frequencies 2. Possible CERT net?
9	Administration <ul style="list-style-type: none"> • Tracking members contact information and keeping it up to date • Procedures for accounting for and maintaining equipment. • An Annual Report 	<ol style="list-style-type: none"> 1. Not a Regional Issue
10	Sharing CERT policies/procedures	<ol style="list-style-type: none"> 1. Consider regional approach to standardizing general policies and procedures 2. And training standards and record keeping
11	Reciprocity for members <ul style="list-style-type: none"> • Recognizing qualifications from others • Standardizing qualifications • Developing standard requests 	<ol style="list-style-type: none"> 1. Task Books (Portland) are a good model 2. Background checks are not needed by universities 3. Insurance and background checks are an issue, mainly for smaller teams.

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

12	Sharing info on sponsors and partners	1. CERTs are already sharing information
13	Sharing mechanisms for evaluation, improvement and sustainment	1. CERTs are already sharing information 2. Do not need a prescribed system
14	Other	

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: Beaverton - Oct 25 9:30 AM (Michael Mumau, Renate Garrison, Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. CERT Budget is in City funds, SHSSP Grants, RDPO (UASI) 2. There is a cohesive grant request system in place 3. City has non-profit status, can accept donations, investigating 501(c)3 status 4. City manages donations 5. Life cycle of budget is through normal city process 6. Interoperability and training standards could be a regional issue 7. They use School district boundaries as opposed to city boundaries for CERT
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. Type members not teams regionally 2. CERTs have different needs and issues 3. Regional training needs more detail on hours, subjects. 4. Trainers need to be identified as CERT, technical experts, SMEs etc. 5. They do not open their Basic Class but share other training in the County 6. Certified instructors and hourly instructor rates could be approached regionally 7. RDPO has centralized registration process, State does not. 8. Portland has NETs, not CERTs 9. Support and funding for trainers could have a regional approach 10. Could be a State Central Training Register
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Share already program to program 2. Share resources best through regular County EM system 3. Regional standards for safety equipment, such as vests could be considered 4. Regional standards for ICS training could be considered 5. Insurance is covered by the city 6. Possible regional approach to Background Checks 7. Ideas, best practices can be shared through RDPO already
4	<p>Forming New Teams</p>	<ol style="list-style-type: none"> 1. Should be a local system only, through sponsors. Portland has model with NET

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

<p>5</p>	<p>Membership</p> <ul style="list-style-type: none"> • Recruiting, training, managing, retaining and terminating members 	<ol style="list-style-type: none"> 1. Need a regional data base of undesirable people 2. Informal network of sharing info already
<p>6</p>	<p>Central Point for sharing Regional Resources for Callouts/Missions</p>	<ol style="list-style-type: none"> 1. Informal network already among CERT 2. Current EM system should be used
<p>7</p>	<p>Equipment and Resources</p> <ul style="list-style-type: none"> • Identifying resource types • Strategies for managing resources. • Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> 1. Should there be a standard CERT cache? 2. If we type teams or members, should there be a regional typing of equipment? 3. Need decentralized points for command and control
<p>8</p>	<p>Communications</p> <ul style="list-style-type: none"> • Regional CERT Communications Plan 	<ol style="list-style-type: none"> 1. Identifying what frequencies CERTs operate on would be helpful 2. Could be added to Team Assessment list 3. Share information on CERT amateur bands 4. Could there be assigned CERT frequencies?
<p>9</p>	<p>Administration</p> <ul style="list-style-type: none"> • Tracking members contact information and keeping it up to date • Procedures for accounting for and maintaining equipment. • An Annual Report 	<ol style="list-style-type: none"> 1. Member database is hard enough for a single jurisdiction 2. Not a regional issue 3. There may be web based volunteer management solutions, but it could be costly 4. Consider have CERT leadership establish position e-mails, so they do not change when people change
<p>10</p>	<p>Sharing CERT policies/procedures</p>	<ol style="list-style-type: none"> 1. It happens unofficially already 2. Keep it Simple! 3. Encourage teams to talk with each other 4. Could make more use of social media networks
<p>11</p>	<p>Reciprocity for members</p> <ul style="list-style-type: none"> • Recognizing qualifications from others • Standardizing qualifications • Developing standard requests 	<ol style="list-style-type: none"> 1. One regional approach could be standard documentation of training 2. Teams still need to make checks by talking to each other

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

12	Sharing info on sponsors and partners	1. Share information about companies that provide matching to donations and volunteer hours
13	Sharing mechanisms for evaluation, improvement and sustainment	1. Already is done informally, use existing relationships and networks.
14	Other	1. Discuss uniform branding and marketing of CERT in the region

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

Workshop: Clatskanie - Oct 24 1:00 PM (Greg Hinkelman, Gerry Simmons, Ray and Diane Pohl, Bill and Steve)

	Category	Notes
1	<p>Funding</p> <ul style="list-style-type: none"> • Joint Funding and Grant requests • Sharing fiscal policies and procedures to: track donations; guide purchasing and recording costs; accounting for and maintaining equipment. • Annual Report for Sponsors/ members 	<ol style="list-style-type: none"> 1. Columbia County is good at coordinating CERTs 2. Have money for small things, like backpacks and helmets. 3. Surplus items could be shared within County and the Region – need a way to do it 4. CERT members are covered under city workers compensation 5. Regional coordination for equipment purchased would help (volume buying) 6. Fiscal allocations should be equitable. Big jurisdictions seem to usually “get it all”
2	<p>Training</p> <ul style="list-style-type: none"> • Recruitment, training, retention and termination of instructors • Identified training and refresher training courses (HSEEP Compliant) • Updating training and exercise plan, calendar or schedule • Policies & procedures for documenting and tracking member training • Strategies for sharing training and exercise information 	<ol style="list-style-type: none"> 1. Regional approach is a good idea 2. Training should be coordinated with others 3. Would help to bring new teams up to standards 4. St. Helens has a CERT Academy 5. Region could share instructor standards 6. A pool of qualified multi discipline trainers would be good 7. Being able to bring trainers to them makes training easier for locals 8. Regional mechanism would be good but Keep it Simple!
3	<p>Incident Response</p> <ul style="list-style-type: none"> • Develop linkages with local system • Callout lists with up to date contact info • Activation procedures and Instructions • Have proper clothing and equipment • Strategies for communications • Policies & procedures for safety • Policies and procedures for rest, demob. • Strategies for After Action review and Improvement Planning 	<ol style="list-style-type: none"> 1. Share resources best through County EM 2. Regional standards for equipment and opportunities for repair/replace 3. After action reports could be done and shared without a regional system 4. Too much bureaucracy is hard on smaller jurisdictions 5. All new members get backpacks with essential equipment 6. Local CERT team has policy and procedures in by-laws, would be willing to share with others through a regional system, but Keep it Simple! 7. They can mobilize quickly
4	<p>Forming New Teams</p>	<ol style="list-style-type: none"> 1. Should be a local system only. Guidance is already standard. 2. They already work together. Would if a new team formed.

Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

<p>5</p>	<p>Membership</p> <ul style="list-style-type: none"> • Recruiting, training, managing, retaining and terminating members 	<ol style="list-style-type: none"> 1. They have issues with recruiting now. 2. Currently have 25 Members 3. It is hard to get people to training, because they are volunteers and have jobs, etc. 4. See no benefit in a regional approach.
<p>6</p>	<p>Central Point for sharing Regional Resources for Callouts/Missions</p>	<ol style="list-style-type: none"> 1. Current system works, through county EM and EM system 2. See no benefit in a regional approach
<p>7</p>	<p>Equipment and Resources</p> <ul style="list-style-type: none"> • Identifying resource types • Strategies for managing resources. • Funding options and tips for approaching funders. 	<ol style="list-style-type: none"> 1. Life cycle support for equipment on a regional approach could be beneficial 2. Funding and procurement could be improved with a regional approach 3. They have done well with available resource, but current equipment is old 4. Could there be regional maintenance funds? 5. They already get equipment from RDPO 6. Different dynamic for a small community
<p>8</p>	<p>Communications</p> <ul style="list-style-type: none"> • Regional CERT Communications Plan 	<ol style="list-style-type: none"> 1. They could use funding for repeaters, this could be a regional approach 2. City has two frequencies, no identified CERT channels 3. Regional Frequency Plan identifying what is used would be good 4. Communications planning could benefit from a Regional approach
<p>9</p>	<p>Administration</p> <ul style="list-style-type: none"> • Tracking members contact information and keeping it up to date • Procedures for accounting for and maintaining equipment. • An Annual Report 	<ol style="list-style-type: none"> 1. Regional approach might not matter – Keep it Simple! 2. Counties could maintain lists for that county. 3. No regional database needed.
<p>10</p>	<p>Sharing CERT policies/procedures</p>	<ol style="list-style-type: none"> 1. Have SOPs and a general process for sharing information with neighbors already 2. Borrowed by-laws from another exiting CERT 3. Sharing on a regional approach could be beneficial, but Keep it Simple!
<p>11</p>	<p>Reciprocity for members</p> <ul style="list-style-type: none"> • Recognizing qualifications from others • Standardizing qualifications • Developing standard requests 	<ol style="list-style-type: none"> 1. Simple regional standards for sharing personnel would be beneficial 2. Need consistent regional standards for training, equipment and capabilities 3. Using other teams could be a force multiplier

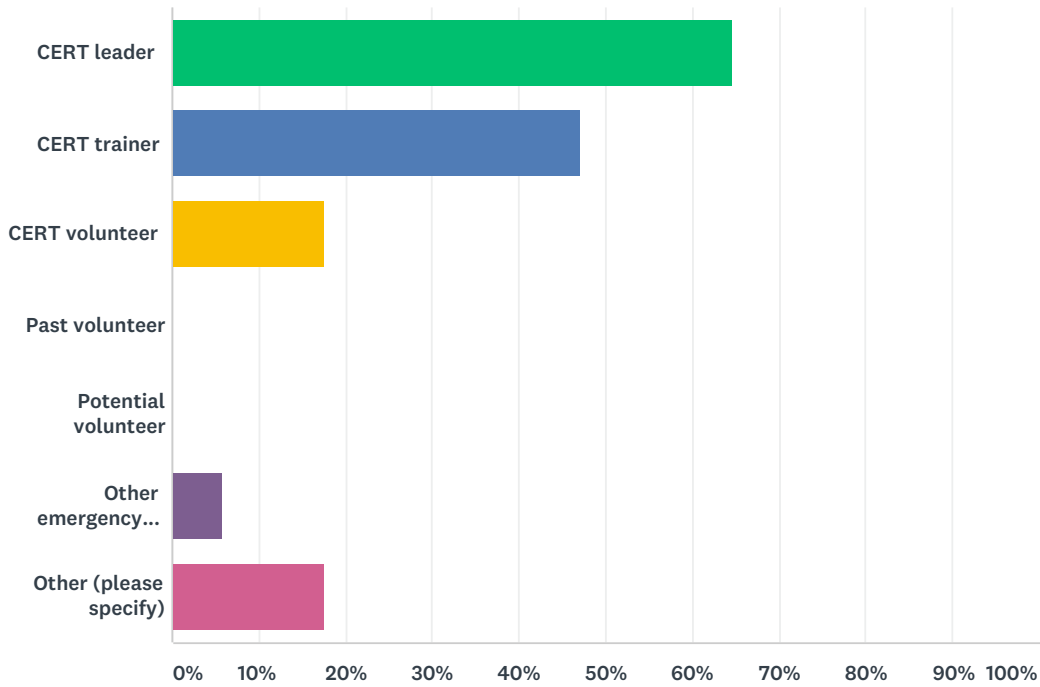
Facilitator Notes Sheet: CERT Regional Plan- WORKSHOP NOTES

12	Sharing info on sponsors and partners	<ol style="list-style-type: none"> 1. Donation fatigue occurs 2. Donation resources tend to go to larger communities 3. Funding through local United Way might help 4. Leave it up to the local teams
13	Sharing mechanisms for evaluation, improvement and sustainment	<ol style="list-style-type: none"> 1. Keep it local and Keep it Simple 2. They share among themselves already
14	Other	<ol style="list-style-type: none"> 1. Keep in mind they are volunteers

ANNEX B
Survey Results

Q1 Check the box that best describes your role in CERT:

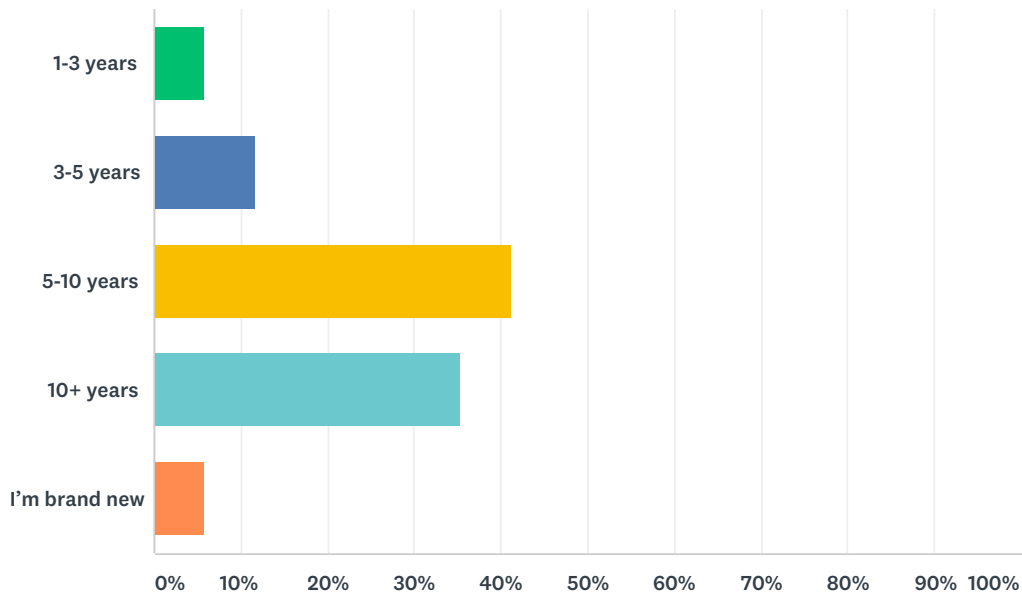
Answered: 17 Skipped: 0



ANSWER CHOICES	RESPONSES	
CERT leader	64.71%	11
CERT trainer	47.06%	8
CERT volunteer	17.65%	3
Past volunteer	0.00%	0
Potential volunteer	0.00%	0
Other emergency services volunteer	5.88%	1
Other (please specify)	17.65%	3
Total Respondents: 17		

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies)

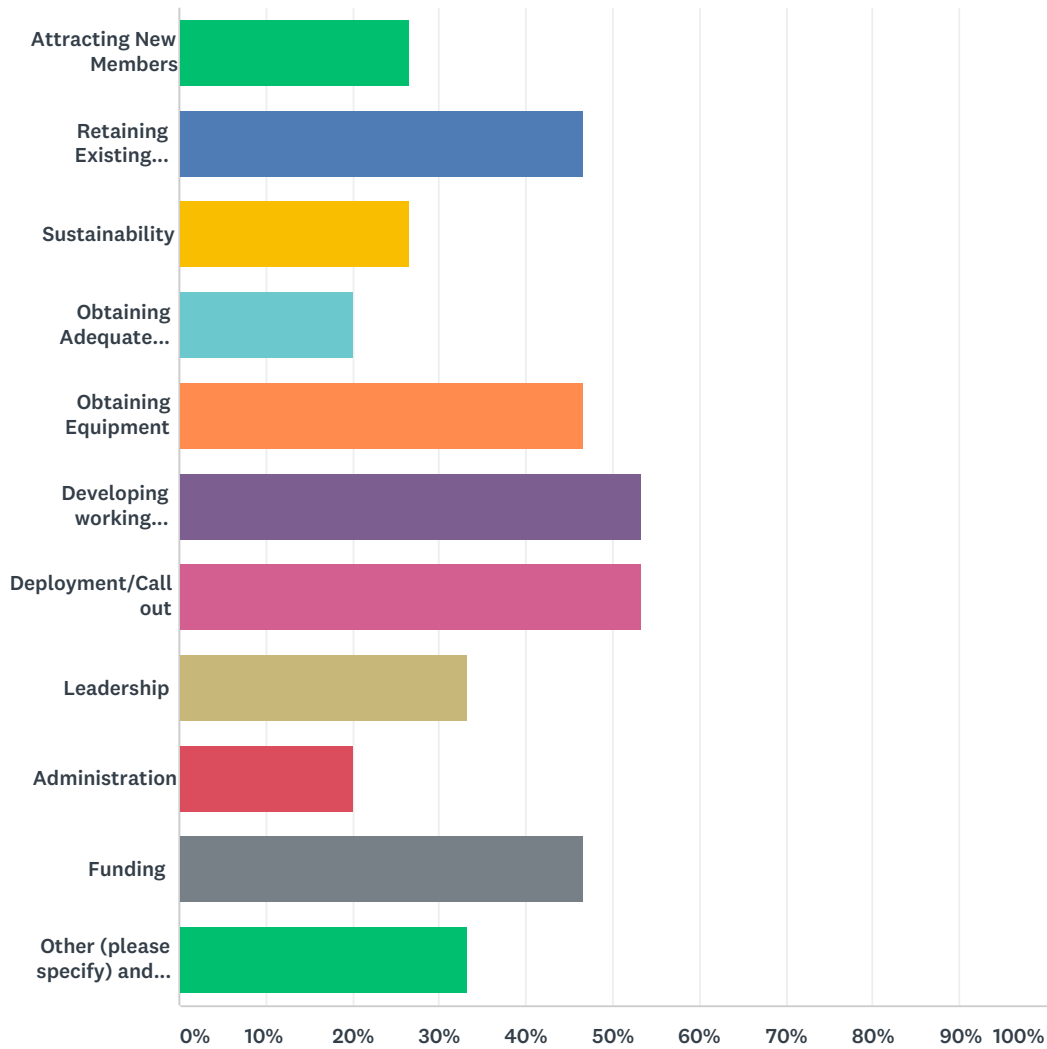
Answered: 17 Skipped: 0



ANSWER CHOICES	RESPONSES
1-3 years	5.88% 1
3-5 years	11.76% 2
5-10 years	41.18% 7
10+ years	35.29% 6
I'm brand new	5.88% 1
TOTAL	17

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

Answered: 15 Skipped: 2



ANSWER CHOICES	RESPONSES	
Attracting New Members	26.67%	4
Retaining Existing Members	46.67%	7
Sustainability	26.67%	4
Obtaining Adequate Training	20.00%	3
Obtaining Equipment	46.67%	7
Developing working relationships with local agencies and other volunteer organizations	53.33%	8
Deployment/Callout	53.33%	8
Leadership	33.33%	5

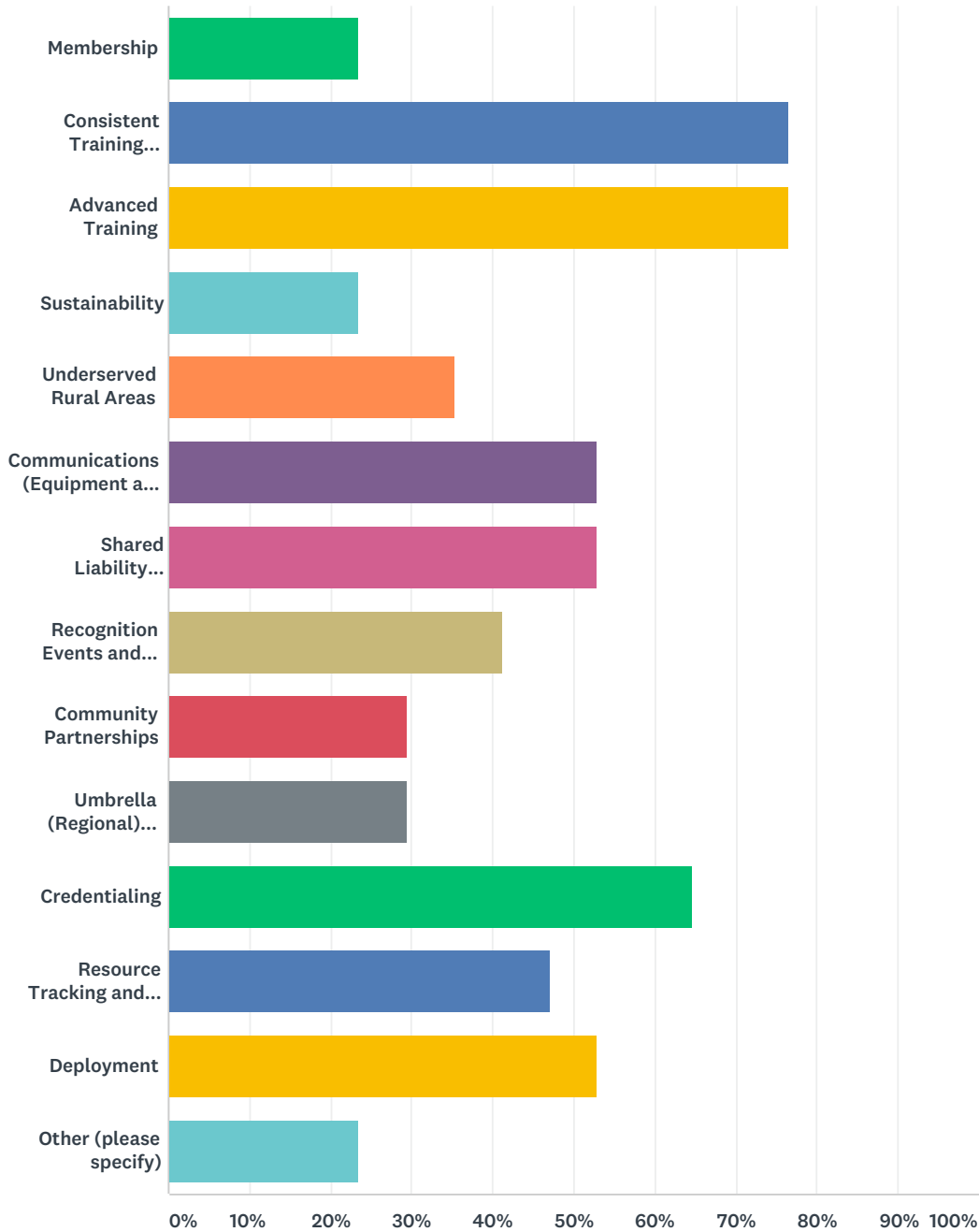
CERT Survey

SurveyMonkey

Administration	20.00%	3
Funding	46.67%	7
Other (please specify) and/or leave a comment here and tell us more about your particular concerns.	33.33%	5
Total Respondents: 15		

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

Answered: 17 Skipped: 0



ANSWER CHOICES	RESPONSES	
Membership	23.53%	4
Consistent Training Standards	76.47%	13

CERT Survey

SurveyMonkey

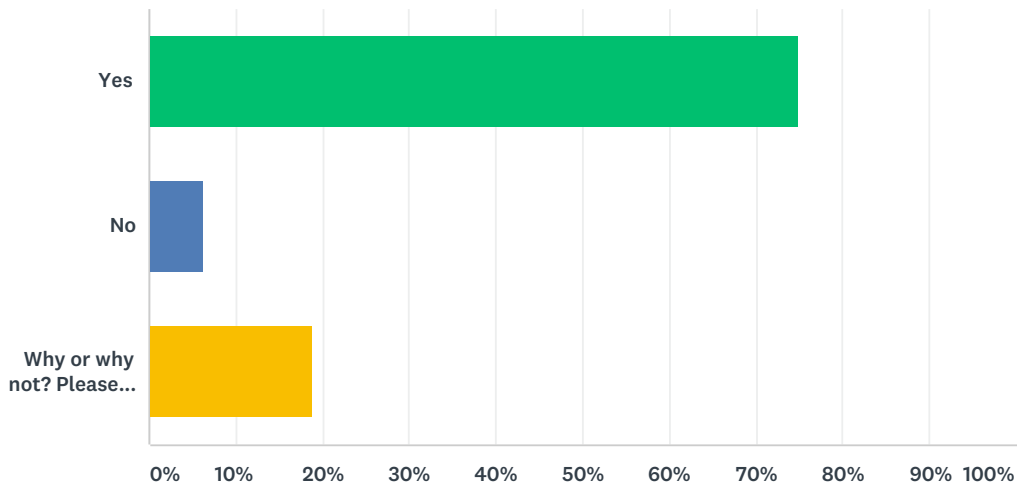
Advanced Training	76.47%	13
Sustainability	23.53%	4
Underserved Rural Areas	35.29%	6
Communications (Equipment and Procedures)	52.94%	9
Shared Liability Insurance	52.94%	9
Recognition Events and Competitions	41.18%	7
Community Partnerships	29.41%	5
Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization)	29.41%	5
Credentialing	64.71%	11
Resource Tracking and Pooling/Sharing	47.06%	8
Deployment	52.94%	9
Other (please specify)	23.53%	4
Total Respondents: 17		

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Answered: 15 Skipped: 2

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

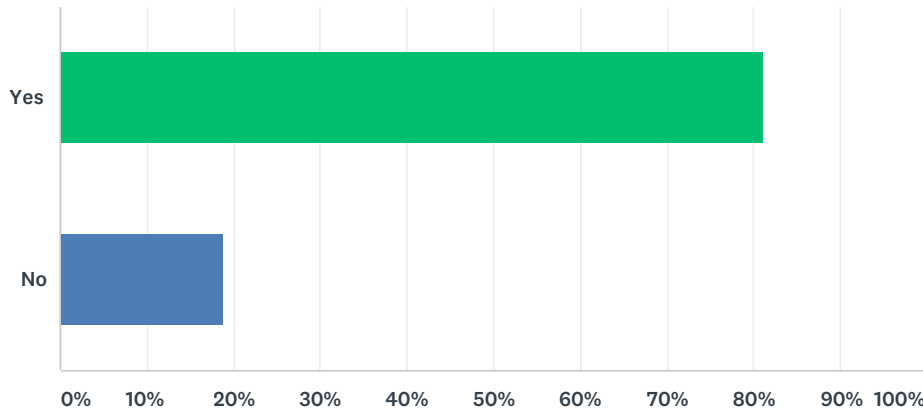
Answered: 16 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	75.00%	12
No	6.25%	1
Why or why not? Please provide any additional information you think would be useful on this topic.	18.75%	3
TOTAL		16

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Answered: 16 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	81.25% 13
No	18.75% 3
Total Respondents: 16	

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Answered: 16 Skipped: 1

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Answered: 16 Skipped: 1

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Answered: 11 Skipped: 6

#1

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Tuesday, December 26, 2017 5:09:10 PM
Last Modified: Tuesday, December 26, 2017 5:20:23 PM
Time Spent: 00:11:13
Email: kevin.w0kcf@gmail.com
IP Address: 50.53.138.37

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader** ,
CERT trainer ,
CERT volunteer

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Attracting New Members,**
Obtaining Equipment,
Developing working relationships with local agencies and other volunteer organizations ,
Deployment/Callout,
Funding

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Membership,**
Advanced Training ,
Communications (Equipment and Procedures) ,
Shared Liability Insurance ,
Community Partnerships ,
Credentialing,
Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

getting everyone on the same page, some want more, some want less. Regionalization might work, but you have political dividing lines that will end up play a part.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

More hands on deck, better communications

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

I see a power struggle, who is in charge type of thing

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

a number of counties have opted not to worry about unincorporated areas while others (where the county is mostly unincorporated) are trying to embrace this. Having sponsoring agencies that are willing to take on more than their voter base (ie money in) to help areas that do not have the city organization to help them grow. Developing Corporate sponsorship for help with funding for all teams.

#2

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Tuesday, December 26, 2017 5:20:18 PM
Last Modified: Tuesday, December 26, 2017 5:33:21 PM
Time Spent: 00:13:03
Email: gregwenn@sonic.net
IP Address: 67.189.7.117

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

Sustainability,
Obtaining Equipment,
Developing working relationships with local agencies and other volunteer organizations
 ,
Deployment/Callout

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

Advanced Training ,
Underserved Rural Areas ,
Communications (Equipment and Procedures) ,
Shared Liability Insurance ,
Credentialing,
Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Would create a structure non-responsive to local requirements.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Yes,

Why or why not? Please provide any additional information you think would be useful on this topic.:

CERT should be standardized enough to create a "Deployable" CERT member with standard equipment and training.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Defining what sponsoring organizations should do as a sponsor.

Defining standard approach (or even acting as cover agency) for background checks and liability insurance.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Required to respond to a regional structure that is non-responsive or not applicable to local requirements/ constraints.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

I think a regional approach can INFORM local CERT activities and provide certain services such as umbrella for background checks and liability insurance. I do not see a regional organization 'owning' or deploying a local CERT.

#3

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Tuesday, December 26, 2017 5:40:29 PM
Last Modified: Tuesday, December 26, 2017 5:49:04 PM
Time Spent: 00:08:34
Email: canbyareacert@gmail.com
IP Address: 107.77.205.194

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader** , **CERT trainer**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Funding,** Other (please specify) and/or leave a comment here and tell us more about your particular concerns.: Sponsorship or lack of sponsorship support

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Consistent Training Standards** , **Advanced Training** , **Shared Liability Insurance** , **Recognition Events and Competitions** , **Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization)** , **Credentialing,** Other (please specify): Sponsorship training and development.

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

May be helpful to all being on the same page.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Yes,

Why or why not? Please provide any additional information you think would be useful on this topic.:

We have utilized this concept on training in the Portland area team events.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Realization of how different teams are trained and different identification systems that are used. Also working with the strategic planning tree concept.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

None compared to what we are dealing with our sponsor.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Achievement reports by sponsoring agencies and teams.

Our sponsoring agency is wanting to discontinue cert, but keep our assets.

#4

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Tuesday, December 26, 2017 6:46:56 PM
Last Modified: Tuesday, December 26, 2017 7:08:49 PM
Time Spent: 00:21:52
Email: linda@hammy.org
IP Address: 75.175.27.239

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader** , **CERT trainer**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

Developing working relationships with local agencies and other volunteer organizations ,

Deployment/Callout,

Funding,

Other (please specify) and/or leave a comment here and tell us more about your particular concerns.:

Our team works within a consortium of 5 teams in north Clackamas County. Our training provider organization, Clackamas Fire District, has been reluctant to provide liability and major medical insurance, which the leaders of our teams believe is vital in covering our volunteers while they train and during deployment. Given the low annual cost quoted (less than \$1000 per annum) we are frustrated that our sponsoring agency won't pay for this. However, if there were a way to provide liability, major medical and comprehensive insurance coverage for volunteers for the entire region of volunteers (or for that matter, by the State as is required by Oregon law) it would make a huge difference to our state of mind and our ability to deploy to provide assistance to our communities.

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

- Advanced Training** ,
- Communications (Equipment and Procedures)** ,
- Shared Liability Insurance** ,

Other (please specify):

Our regional area is very large; it's unlikely I would travel across the region to "borrow" a piece of equipment. Tracking team members and equipment would be a big black hole sucking unlimited time for someone when that time and the cost involved would be better spent providing us with insurance coverage so we all have that reassurance when we train and deploy. Even though state law requires for it to be provided very few counties, cities or fire departments provide it. CERT is meant to be neighborhood-based. We're not an alternative "national guard" organization. CERT is about helping yourself, your neighbors and your own community.

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Maintaining accurate up-to-date records and assuring that there would be equality in the distribution of time and equipment.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

Why or why not? Please provide any additional information you think would be useful on this topic. :
 If I'm not at home all my efforts will be put into getting home. I also have specific commitments for CERT service to the city following a disaster; I need to get home to do my job.

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

No,
 Why or why not? Please provide any additional information you think would be useful on this topic.:
 I don't know their level of training or when they last participated in training. Some local organizations catch and release, which means it could be as much as 10 or more years since they did a 24 hour basic course, got an ID card and they haven't done anything since. My team members who are active have had to participate in 12 additional hours each year of advanced training. I know they're ready to do their job.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

We could use trainers for advanced classes or unique training. We could also use a regional approach for insurance. And we could use better communications equipment if it were provided at the regional level.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

More administrative effort required on my part to document members, training, whatever. It may take more effort to comply with policies.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

There needs to be more persuasion of cities and counties to use and understand the asset CERT can be to their agencies..

#5

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Wednesday, December 27, 2017 2:32:22 PM
Last Modified: Wednesday, December 27, 2017 2:34:03 PM
Time Spent: 00:01:40
Email: jhays@co.clackamas.or.us
IP Address: 216.155.209.92

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **3-5 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):
Attracting New Members,
Retaining Existing Members,
Obtaining Equipment,
Deployment/Callout

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?
Consistent Training Standards ,
Advanced Training ,
Credentialing,
Resource Tracking and Pooling/Sharing

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas? **Respondent skipped this question**

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Respondent skipped this question

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Lack of local control

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Respondent skipped this question

#6

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Wednesday, December 27, 2017 7:38:58 AM
Last Modified: Wednesday, December 27, 2017 5:07:02 PM
Time Spent: 09:28:03
Email: evanjarvis@hoodlandfire.org
IP Address: 198.236.51.68

Page 1

Q1 Check the box that best describes your role in CERT: Other (please specify):
 Cert Coordinator

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **1-3 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):
Attracting New Members,
Obtaining Adequate Training,
Leadership,
Administration

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?
Consistent Training Standards,
Advanced Training,
Recognition Events and Competitions,
Credentialing,
Resource Tracking and Pooling/Sharing,
Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Different areas have different needs/events, IE Portland VS Mt Hood.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **No**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Standardized training would greatly improve what we are doing. We would not each have to invent the wheel when it comes to what we are doing.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Specific areas that need particular training or items would be under served. Different teams are structured differently and would make for confusion.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

I would like to see regionalized standards and trainings, but leave it to the individual teams to determine how they are run and set up.

#7

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Thursday, December 28, 2017 8:07:16 PM
Last Modified: Thursday, December 28, 2017 8:18:36 PM
Time Spent: 00:11:20
Email: Shandi.walter@gmail.com
IP Address: 72.168.144.229

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **I'm brand new**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

- Attracting New Members,**
- Retaining Existing Members,**
- Sustainability,**
- Obtaining Adequate Training,**
- Obtaining Equipment,**
- Developing working relationships with local agencies and other volunteer organizations,**
- Deployment/Callout,**
- Leadership,**
- Administration,**
- Funding,**

Other (please specify) and/or leave a comment here and tell us more about your particular concerns.:

Expectations for our team are not necessarily clear. We are currently needing to re-build our team and community presence.

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

- Membership,**
- Consistent Training Standards** ,
- Advanced Training** ,
- Sustainability,**
- Underserved Rural Areas** ,
- Communications (Equipment and Procedures)** ,
- Shared Liability Insurance** ,
- Recognition Events and Competitions** ,
- Community Partnerships** ,
- Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization)** ,
- Credentialing,**
- Resource Tracking and Pooling/Sharing** ,
- Deployment,**
- Other (please specify):
Because all disasters generally cover larger areas, I think a regional component would be beneficial for everyone.

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Politics (who is gonna get what). It is a huge area with a lot of people with every location having different needs

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

Yes

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Yes,

Why or why not? Please provide any additional information you think would be useful on this topic.:

If I knew they were all trained and capable (through a consistent training and credentialing process) I see no reason to not accept help if it is available

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

In every way

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

I really can't see any- except for perhaps lack of access to supplies

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Respondent skipped this question

#8

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Monday, January 01, 2018 11:34:41 AM
Last Modified: Monday, January 01, 2018 11:40:32 AM
Time Spent: 00:05:51
Email: wakefield@molallafire.org
IP Address: 216.134.170.223

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

Retaining Existing Members,
Obtaining Equipment,
Developing working relationships with local agencies and other volunteer organizations
 ,
Deployment/Callout

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

Consistent Training Standards ,
Advanced Training ,
Communications (Equipment and Procedures) ,
Community Partnerships ,
Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization)
 ,
Credentialing,
Resource Tracking and Pooling/Sharing ,
Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

The deployment method as well as who is responsible for the actions of the teams

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

By working with other groups it will help to recognize other groups abilities as well as getting members a chance to see/ work with others they have the potential to work with in a large disaster

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

The only negative I foresee is the request for equipment that other agencies may have

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

The ability to share resources in the time of a disaster will only help those resources that are already struggling to handle the disaster

#9

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Thursday, January 04, 2018 11:21:11 AM
Last Modified: Thursday, January 04, 2018 11:33:32 AM
Time Spent: 00:12:21
Email: cert@hillsboro-oregon.gov
IP Address: 208.71.202.1

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader** , **CERT trainer**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **3-5 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Respondent skipped this question**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Consistent Training Standards** , **Sustainability,** **Underserved Rural Areas** , **Recognition Events and Competitions** , **Credentialing**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

As CERT is designed as a local program. Community members want to serve their community. Regionalizing the program would take volunteers away from their community, making it difficult for them to volunteer. In lieu of regionalization, mutual aid agreements would be more beneficial. This would allow volunteers who want and are able to expand their reach to participate.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

Why or why not? Please provide any additional information you think would be useful on this topic. :
this would be very much dependent on how the member and local cert team have their insurance set up. CERT teams are not really designed as a deploy-able resource, so that would require the alteration of the policies as well as involvement with the various parent jurisdiction's risk management parties.

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Yes,
Why or why not? Please provide any additional information you think would be useful on this topic.:
so long as they have been trained to the basic standard they can be teamed up with supervision, or logged as a spontaneous volunteer

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

I think that bulk buys of equipment, shared training, and networking though members

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

it would take members away from their communities where they wanted to volunteer

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Respondent skipped this question

#10

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Sunday, January 07, 2018 11:06:50 PM
Last Modified: Sunday, January 07, 2018 11:19:08 PM
Time Spent: 00:12:17
Email: Hollyh427@gmail.com
IP Address: 24.21.251.187

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Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Respondent skipped this question**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Consistent Training Standards Deployment**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Commuting

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Training with other CERT groups.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Respondent skipped this question

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Respondent skipped this question

#11

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Friday, January 12, 2018 10:01:29 AM
Last Modified: Friday, January 12, 2018 10:05:45 AM
Time Spent: 00:04:16
Email: rgarrison@beavertonoregon.gov
IP Address: 208.71.204.129

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Q1 Check the box that best describes your role in CERT: **CERT trainer**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Leadership, Funding**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Consistent Training Standards, Underserved Rural Areas, Credentialing**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Portland usually gets the bulk of the funding. I'd like to see any funding distributed equitably. Also, it would help keep things at the lowest common denominator since jurisdictions vary in size and budget.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

It would help with saving money on CERT gear--getting bulk purchase discounts. It would also guarantee a minimum level of training so we know anyone who shows up with a CERT badge from the metro area has been trained to a certain standard.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

I worry that unrealistic or unreachable standards will be placed on smaller or less funded jurisdictions. I also worry that all programs will be forced into one mold that may not work for them. Also, not all jurisdictions may agree on what equipment or what type of equipment to give during CERT training.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Thank you for undertaking this project.

#12

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Thursday, January 18, 2018 4:45:30 PM
Last Modified: Thursday, January 18, 2018 4:58:04 PM
Time Spent: 00:12:34
Email: cynthia_valdivia@co.washington.or.us
IP Address: 204.147.152.5

Page 1

Q1 Check the box that best describes your role in CERT: **CERT trainer**,
CERT volunteer,
Other emergency services volunteer

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Retaining Existing Members**,
Obtaining Adequate Training,
Obtaining Equipment,
Developing working relationships with local agencies and other volunteer organizations,
Leadership,
Funding,
 Other (please specify) and/or leave a comment here and tell us more about your particular concerns.:
 Attracting more diverse populations. Integrating trainings and exercises better with other Citizen Corps organization such as MRC.

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

- Consistent Training Standards ,
- Advanced Training ,
- Sustainability,
- Underserved Rural Areas ,
- Communications (Equipment and Procedures) ,
- Shared Liability Insurance ,
- Recognition Events and Competitions ,
- Community Partnerships ,
- Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization) ,
- Credentialing,
- Resource Tracking and Pooling/Sharing ,
- Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

I volunteer with three CERT organizations and each one is managed quite differently from the others.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Standardized trainings, shared resources such as funding, equipment, trainers, etc.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Portland will probably be the epicenter for everything.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

CERT is a great program. My concern is that we're not reaching vulnerable and at risk populations. For the most part, we are preparing the people that are already the most resilient (white, middle to upper class),

#13

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Thursday, January 18, 2018 5:13:54 PM
Last Modified: Thursday, January 18, 2018 5:18:52 PM
Time Spent: 00:04:58
Email: stevejew18@frontier.com
IP Address: 50.126.121.193

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Q1 Check the box that best describes your role in CERT: **CERT leader** ,
CERT trainer ,
CERT volunteer

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Retaining Existing Members, Sustainability, Deployment/Callout,**
 Other (please specify) and/or leave a comment here and tell us more about your particular concerns.:
 We have a leadership cadre but do not have ones stepping up to take over as coordinator.

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

- Membership,**
- Consistent Training Standards** ,
- Underserved Rural Areas** ,
- Communications (Equipment and Procedures)** ,
- Shared Liability Insurance** ,
- Credentialing,**
- Resource Tracking and Pooling/Sharing** ,
- Deployment**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Logistics. Having an additional level requiring meeting, communications, and leadership.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

Yes

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Why or why not? Please provide any additional information you think would be useful on this topic.:

It depends on being able to confirm their certification and level of training.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Learning from the experiences of others.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Having individuals with the time and commitment to link the two levels.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Respondent skipped this question

#14

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Thursday, January 18, 2018 6:45:31 PM
Last Modified: Thursday, January 18, 2018 6:51:21 PM
Time Spent: 00:05:49
Email: gregg.ramirez@clackamasfire.com
IP Address: 198.236.194.23

Page 1

Q1 Check the box that best describes your role in CERT: Other (please specify):
Sponsoring agency

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Administration**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Consistent Training Standards**, **Advanced Training**, **Shared Liability Insurance**, **Recognition Events and Competitions**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas? **Respondent skipped this question**

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Respondent skipped this question**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **No**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

I believe it would have neither a positive or negative impact

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

I believe it will have neither a positive or negative impact

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

no

#15

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Friday, January 19, 2018 9:17:11 AM
Last Modified: Friday, January 19, 2018 9:34:50 AM
Time Spent: 00:17:39
Email: mmumaw@beavertonoregon.gov
IP Address: 208.71.204.129

Page 1

Q1 Check the box that best describes your role in CERT: **Other (please specify):**
 Emergency Manager - CERT is a component of our City Emergency Management Program

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Developing working relationships with local agencies and other volunteer organizations**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?
Consistent Training Standards ,
Advanced Training ,
 Other (please specify):
 There are also underserved areas that are not rural but are urbanized areas of in-incorporated county's that do not have CERT programs either at the county level or through a fire district.

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Loss of local identity and failure to recognize that every community is unique in how they utilize their CERT members in non-emergency roles or the specific roles they may play in a disaster.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area?

Why or why not? Please provide any additional information you think would be useful on this topic. :

I'm not a CERT volunteer. I'm paid staff that supervises the program.

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

No,

Why or why not? Please provide any additional information you think would be useful on this topic.:

We do already work with CERT Teams from nearby jurisdictions for our special events; but that is because we have the same training standards for the Basic Class and even do our final drill together. When teams come in from outside the area, we do not have any assurance about the level of their training and experience, or how current they are with their training.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Shared best practices. Credentialing for training/skill sets. Core standards of basic CERT training.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Resource drain. Equity (when you open up a class how do you ensure everyone has an opportunity to get members in and it doesn't get constantly filled by the larger jurisdictions. Lack of local identity and connection.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

Because every jurisdiction are unique their needs for their CERT programs are also unique, which influences the type of training and how (and if) they will be used in special events and disasters as agents of the host jurisdiction or if they are on their own.

#16

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Monday, January 22, 2018 8:35:07 AM
Last Modified: Monday, January 22, 2018 8:41:06 AM
Time Spent: 00:05:59
Email: eric.frank@clark.wa.gov
IP Address: 64.4.182.115

Page 1

Q1 Check the box that best describes your role in CERT: **CERT leader**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **5-10 years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better):

- Retaining Existing Members,**
- Sustainability,**
- Obtaining Equipment,**
- Developing working relationships with local agencies and other volunteer organizations**
- ,
- Deployment/Callout,**
- Leadership,**
- Funding**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components?

- Advanced Training
- Sustainability,
- Communications (Equipment and Procedures)
- Recognition Events and Competitions
- Community Partnerships
- Umbrella (Regional) Non-Profit Status (e.g. with teams as chapters of a larger organization)
- Resource Tracking and Pooling/Sharing
- Deployment

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

Working with 2 different states with different guidelines in both states... expectations from smaller vs larger programs.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas? **Yes**

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Many of my CERT members work on the other side of the bridge during the day.. Knowing they could plug into a system if needed and then connect back to this side via communication channels I think would be critical.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

Believing a one size fits all model. My program will not look exactly the same as that in a neighboring jurisdiction.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below. **Respondent skipped this question**

#17

COMPLETE

Collector: Email Invitation 1 (Email)
Started: Monday, January 29, 2018 10:56:14 AM
Last Modified: Monday, January 29, 2018 11:07:41 AM
Time Spent: 00:11:27
Email: rook@up.edu
IP Address: 64.251.251.46

Page 1

Q1 Check the box that best describes your role in CERT: **CERT trainer**

Q2 Please indicate how long you have been involved in CERT (choose the time frame that applies) **10+ years**

Q3 Please indicate the areas in which your CERT team struggles to meet expectations (or areas in which you just wish your CERT team could do better): **Retaining Existing Members**

Q4 The following categories were identified by the Citizen Corps Working Group as being potential areas in which regionalization could benefit CERT programs. Which categories, if any, do you feel would benefit from having Regional components? **Membership, Consistent Training Standards, Advanced Training, Communications (Equipment and Procedures), Shared Liability Insurance, Resource Tracking and Pooling/Sharing**

Q5 What possible problems, if any, do you see with Regionalizing CERT in the RDPO/Portland Metro and surrounding areas?

synchronizing the different programs, CERT, NET, and Campus CERT programs. and then keeping the programs up to date and informed. Someone has to take on this connectivity role for the CERT program.

Q6 During a disaster or incident, would you be willing to volunteer with different CERT team if you are not in your home area? **Yes**

Q7 Would you be willing to work with volunteers from other CERT teams during a disaster or incident if they are out of their home areas?

Yes,

Why or why not? Please provide any additional information you think would be useful on this topic.:

The only way we are going to work through a disaster, and reduce competition between different neighborhoods/ cities/ CERT programs... is to work together, and share what resources we have to.

Q8 In what ways do you think your CERT team could benefit from participating in a regionalized approach?

Common training, common advanced training, a larger trainer pool and larger training opportunities for the community.

Q9 In what ways do you think your CERT team would be negatively affected by participating in a regionalized approach?

You can lose some of the individualism created around the programs in certain cities. Some of the more advanced teams may lose a few steps in the program as well, but it would greatly benefit smaller teams that are struggling to get feet underneath them.

Q10 If there is anything else you think we should know about this topic or about CERT in the region, please enter it below.

I like the idea of the CERT having a more regional approach that everyone can agree upon. In the long run, the training and response to incidents will be better served with more people involved and using the same materials.
