

Welcome to Basic NET Training (BNT)



Introduction

Unit 0

What to expect from BNT

- 3 Days class instruction + Final Field Exercise (FFE)
- Basic NET Training
- Active NETs receive free Advanced Training
- Supplemental email for each session
- Support from Active NETs, if you ask!

Learning Objectives for Unit 0:

- Portland Bureau of Emergency Management (PBEM)
- Understand the Emergency Management Cycle and **NET's critical role in it**
- Learn how the NET program is structured
- Mutual expectations: PBEM and NET volunteers

PBEM Community Resilience Team

Glenn C. Devitt (he/him)

Community Preparedness Coordinator

PBEM Duty Officer

glenn.devitt@portlandoregon.gov

net@portlandoregon.gov

PBEM Community Resilience Team

Jeremy Van Keuren (he/him)

Community Preparedness Manager

PBEM Duty Officer

jeremy.vankeuren@portlandoregon.gov

Regina Ingabire (she/her)

COAD Coordinator (Community Organizations Active in Disasters)

PBEM Duty Officer

regina.ingabire@portlandoregon.gov

...and introducing, your fellow trainees

- First name / pronouns
- Neighborhood
- What brings you here?

Emergency Operations Center (EOC)



CERT? SERT? NET!



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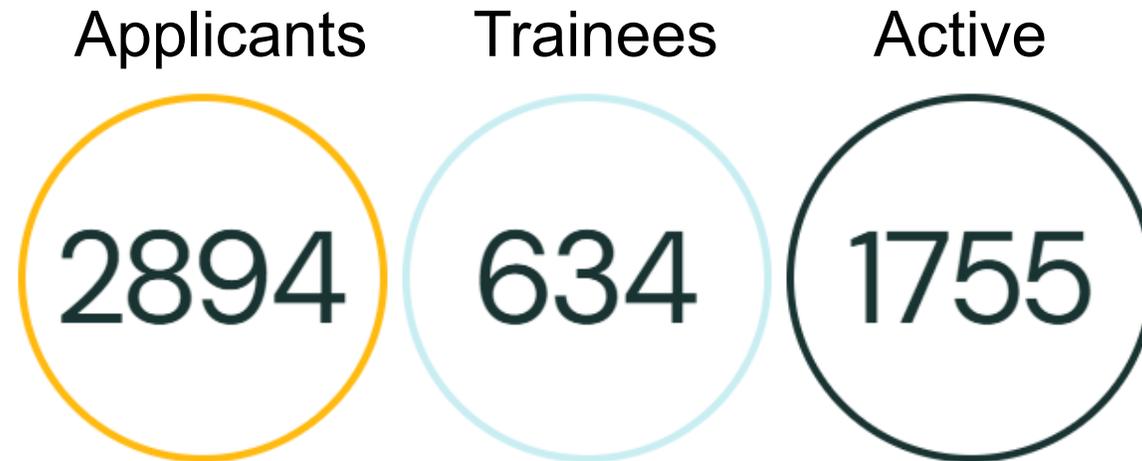
CERT? SERT? NET!

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- Largest active program in the nation
- Excellent reputation, in the city and beyond
- 30,462 volunteer hours logged in 2025
(x \$36.44 = \$1,110,035 value to the city)

<https://independentsector.org/resource/value-of-volunteer-time>

Program Structure: Active Teams

NET & BEECN Volunteers (as of 2026.01.30)

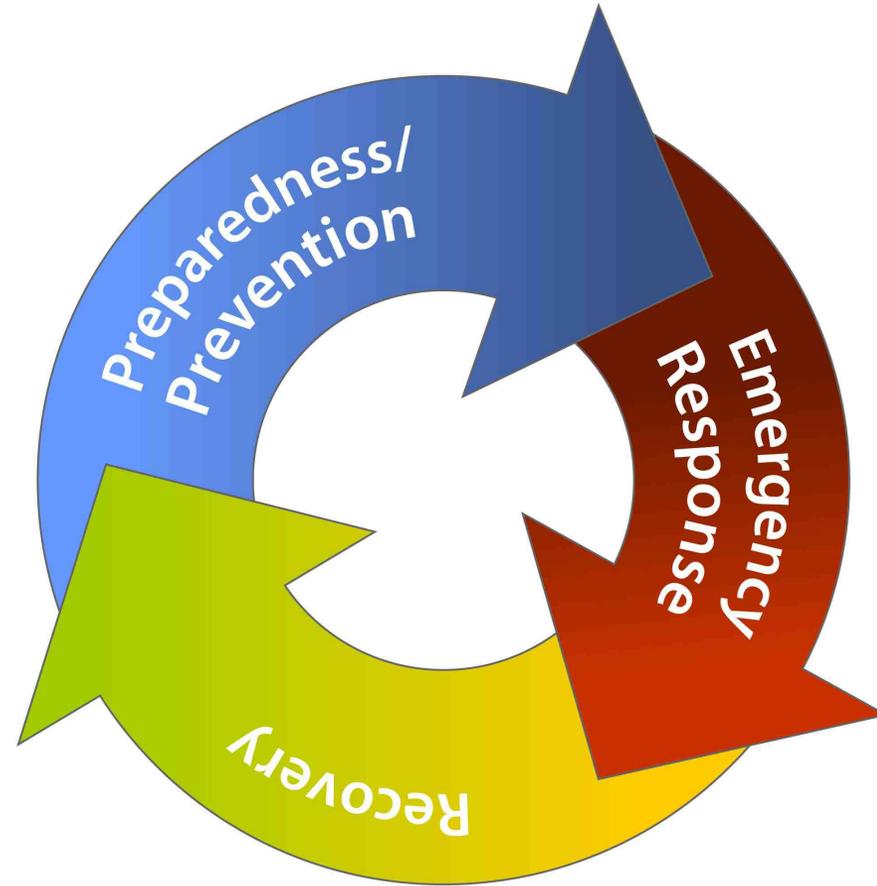


Video: CERT in Action



<https://bit.ly/cert-in-action>

Emergency Management Cycle



Cascadia Subduction Zone Earthquake



Cascadia Subduction Zone Earthquake



. . . and other, more routine hazards

. . . and other, more routine hazards



2016 NW 23rd Ave & NW Glisan: Gas explosion



. . . and



2020 Labor Day wildland fires: Clackamas Town Center RV evacuation camp

and other more routine hazards



2019 NE 23rd Ave & Skidmore: Break in a 30-inch 1915 water main, largest in Portland history

... a



2020-2023 COVID Pandemic: mask production, care packages, distribution, vaccination clinics

... a



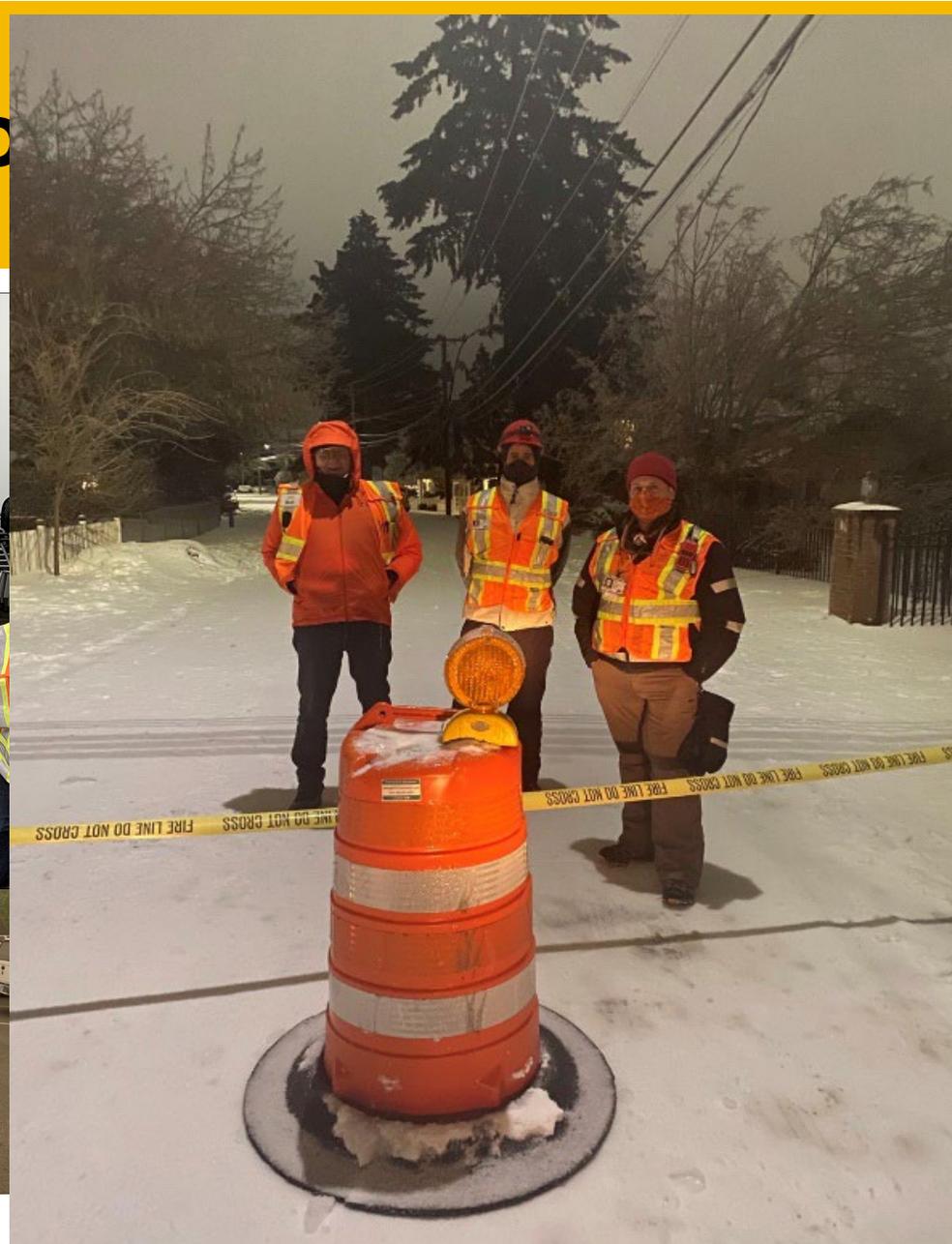
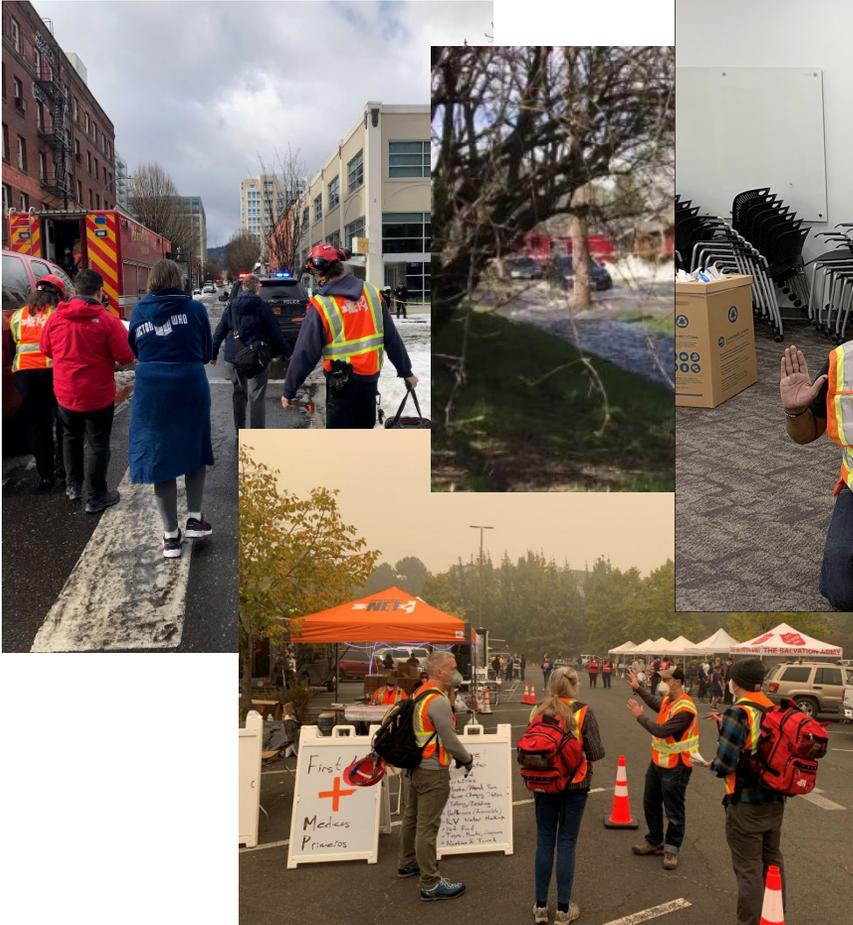
Emergency Weather Shelters

. . . an



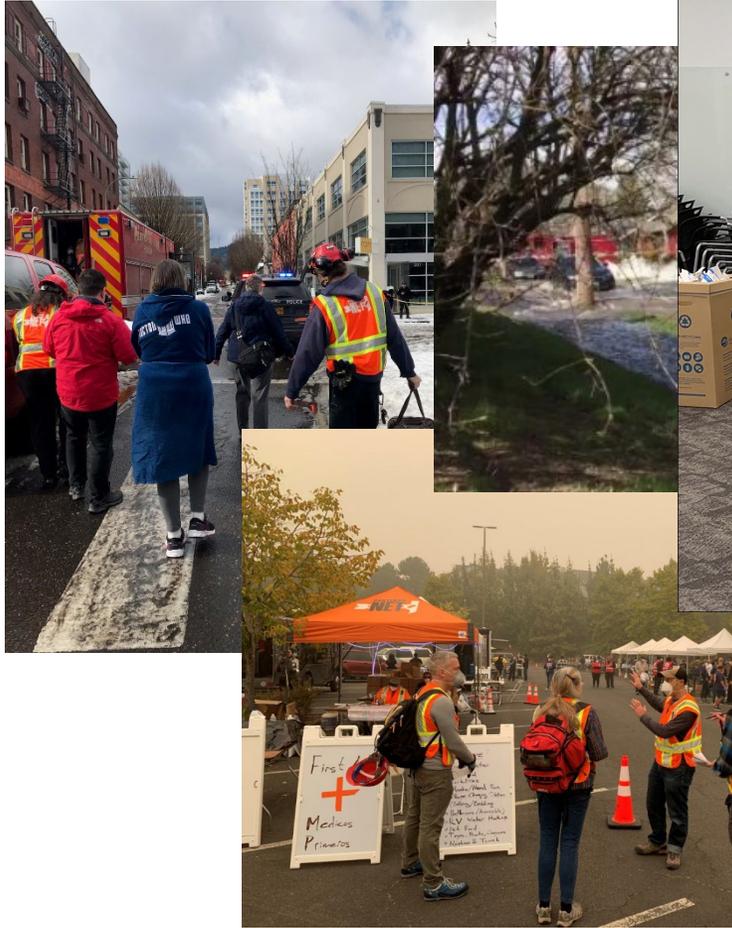
Down Trees & Powerlines

... and other, mo



2024 January Ice Storm

... and other,



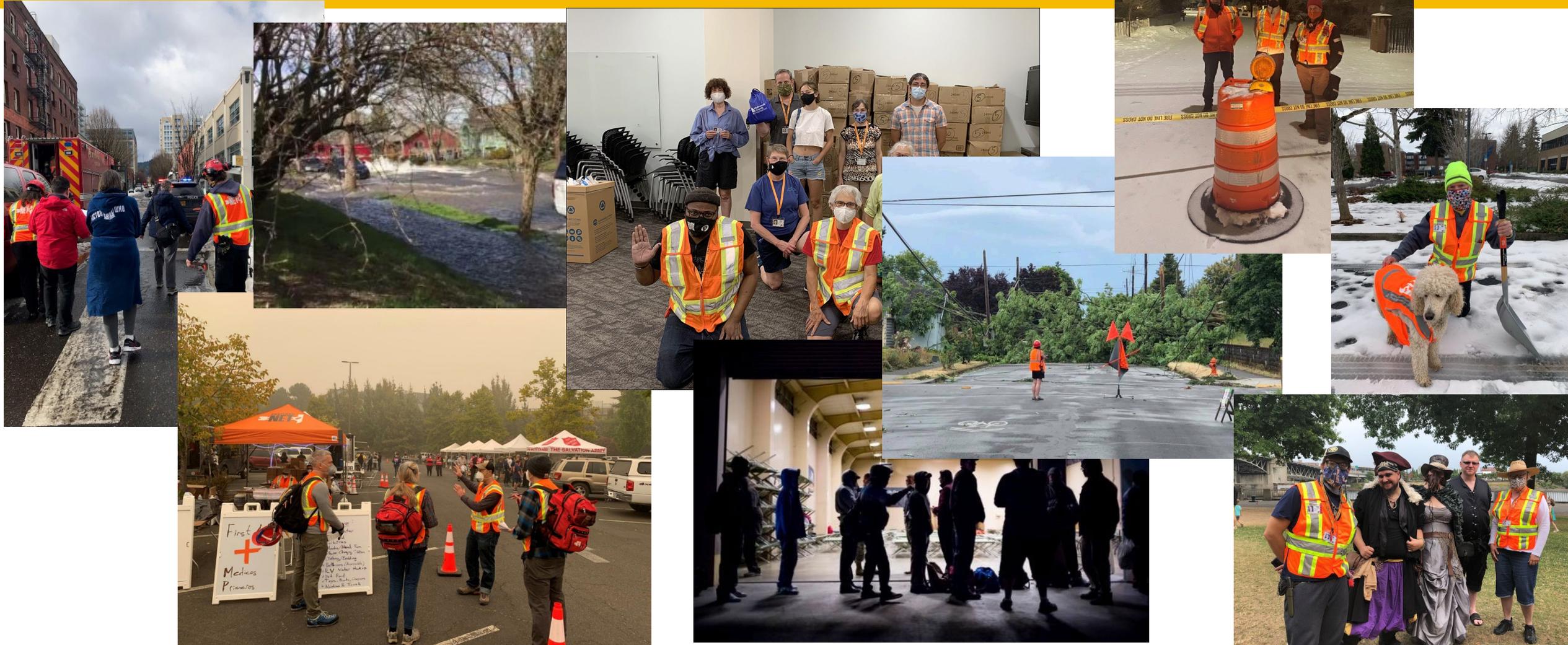
2021 COVID – All hands (and paws)!

... and



First Aid (Mermaid Parade, Grand Floral Parade), Community Outreach and Education

... and other, more routine hazards



VSFs

Volunteer Support Functions

<https://pbem.link/vsfs>



Program Structure: Core Resources

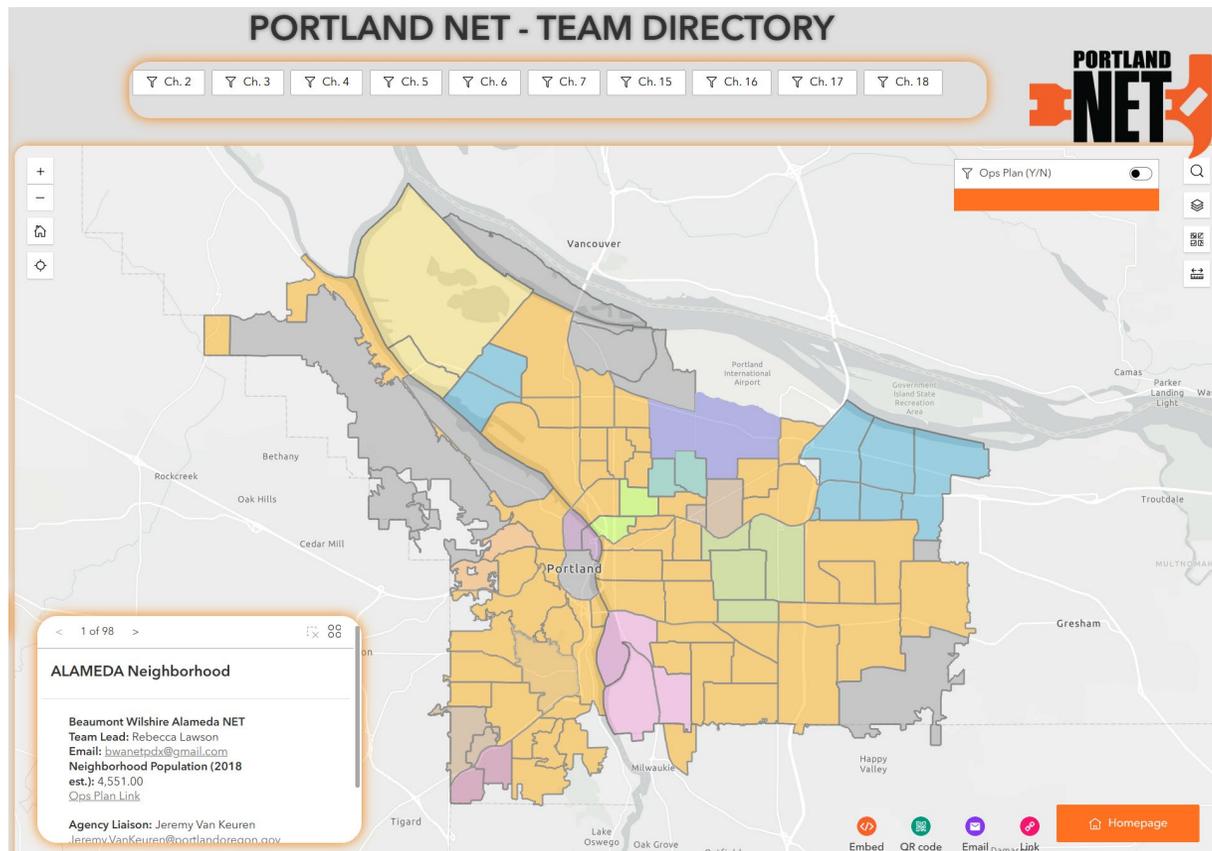
- CERT Textbook
- **WikiNET** (volunteerPDX.net)
- NET Guidelines + Appendices
- The Tumblr: portlandnet.tumblr.com



<https://pbem.link/certmanual>

Program Structure: Active Teams

- Of 98 neighborhoods, 89 have Active Teams



<https://pbem.link/net-team-map>



Program Structure: Leadership

Development of program policy

- NET Team Members → NET Team Leaders
- Friends Of Portland NET
- NET Coordinator
- PBEM leadership
- Deputy City Administrator & City Council

A NET Volunteer in good standing...

- Has completed Basic NET Training
- Contributes **12 hours of volunteer time every calendar year**
- Of that 12 twelve hours, attends no fewer than two team meetings every calendar year
- This is called the “Minimum Service Contribution” (MSC)
[https://volunteerpdx.net/index.php/Minimum_Service_Contribution_\(MSC\)](https://volunteerpdx.net/index.php/Minimum_Service_Contribution_(MSC))

Why is the MSC important?

- We all need ongoing training to remain sharp and confident in our skills
- Indemnification
- Activity sign-up and time logging: MyImpactPage.com or My Impact app (**MIP**)
- Time is *not* recorded automatically
- Travel time counts!



Deployment messages are sent from:

- **503-823-3947** (voice)
 - 'City of Portland'
 - 'Multnomah County'
 - 'PBEM Duty Officer'

- **878-44** (text)

- Email from:
 - **message@volunteer2mail.com**
 - 'PBEM Duty Officer'

Questions?

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